



**HOTEL, GUEST HOUSE, PUB & RESTAURANT
POLICY WORDING**

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IMPORTANT INFORMATION

YOUR RIGHT TO CANCEL

If this policy does not meet your requirements please return all documents and certificates to the broker who arranged the policy within fourteen days of receipt. Provided you have not made a claim we will return the premium in accordance with the General Condition 4 – Cancellation.

TERMINATION

If you wish to terminate this policy at any other time, please contact your insurance broker. Provided you have not made a claim we will allow a refund of premium in accordance with the General Condition 4 – Cancellation.

MAKING A CLAIM

If you need to make a claim, or you need to inform us of an incident or circumstance that may constitute a claim, in the first instance please contact your insurance broker who arranged the policy for you. Your insurance broker will be able to supply you with the relevant claim form and will inform us, and we will deal with your claim in a fair and impartial way and as quickly as possible.

MAKING A COMPLAINT

We aim to provide a first class service, however, if you feel the need to complain, or feel that we have not fulfilled our obligations; please follow our complaints procedure as set out below.

Primarily, please make contact with your placing broker detailing your complaint. If you are not satisfied with their response you can write to the Complaints Department of Chapman & Stacey Ltd. After this action, if you are not satisfied, you should address your complaint to underwriters directly (details available on request). After this, if the complaint is still not resolved & relates to a UK regulated entity, you can approach the Financial Ombudsman Service who may consider your complaint if.

- We and the underwriters have provided you with written confirmation that our internal complaints procedure has been exhausted.
- Your business has a turnover of less than 1,000,000.

Referral to the Ombudsman will not affect your rights to take legal action. Full details of addresses and contact numbers can be found within the policy wording.

For EU regulated entities the Regulators details are

Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin), Graurheindorfer Str. 108, 53117 Bonn, Germany; Tel. +49-228-4108-0.

ABOUT OUR REGULATOR

Chapman & Stacey Ltd, 3 Sydney Road, Haywards Heath, West Sussex, RH16 1QH is authorised and regulated by the Financial Conduct Authority. Our Register Number is 300047.

Our permitted business is as an insurance intermediary.

You can check this on the FCA's Register by visiting the FCA's website fca.org.uk or by contacting the FCA on 0800 111 6768.

Huebener Versicherungs-AG are authorised & regulated by the German financial regulator :

Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin), Graurheindorfer Str. 108,
53117 Bonn, Germany; Tel. +49-228-4108-0
And trade in the UK under European Union passporting regulations . Financial Conduct
Authority registration number 456891

HOW WE USE YOUR INFORMATION

Privacy Notice

In accordance with the General Data Protection Regulation and related UK data protection legislation, we are committed to protecting the confidentiality and security of the information that you provide to us.

This Privacy Notice is designed to help you understand how we collect and use your information.

We may collect information from you about other people, for example, family members who may drive your car or who may be included on a travel or household insurance policy. If you give us information about another person it is your responsibility to ensure and confirm that:

- you have told the individual who we are and how we use personal information, as set out in this Privacy Policy; and
- you have permission from the individual to provide that personal information to us and for us to use it, as set out in this Privacy Notice.

If you have any questions or queries about this policy please contact us.

Who we are

"Chapman & Stacey" (also referred to in this Notice as "we", "us", or "our") means Chapman & Stacey Limited.

How to contact us:

For any questions or concerns relating to this Privacy Policy or our data protection practices, or to make a subject access or any other request regarding the information we hold, please contact us at:

Chapman & Stacey Ltd

3 Sydney Road

Haywards Heath

RH16 1QH

Tel: 01444 450600 ; email: mail@chapmanandstacey.co.uk

Website: www.chapmanandstaceyunderwriting.com

Why we need and how we use your personal information

We only collect, use and store your information where we have lawful grounds and legitimate business reasons to do so.

We collect, use and store your personal information in order to fulfil requests for quotes, products and services as part of our insurance broking, claims handling and risk management business. It may also be used to verify your identity, to administer payments and to enable us to carry out anti-money laundering and other financial crime checks where required. If you pay by instalments your information may also be used to arrange credit.

The use of your data is essential for us to check your identity, to enable you to enter into an insurance contract and for the insurance to operate (in the event of a claim, for example). We may also use it to keep our records up to date, to notify you about changes to our service and to help us in developing new products and services.

If you do not provide the information required we are unlikely to be able to arrange your insurance and may not be able to provide certain services to you.

We may monitor calls, emails, text messages and other communications with you. When you contact us we may keep a record of that correspondence and any information provided to us during that or any subsequent communication.

Marketing

We would like to keep you updated about our relevant products and services by email, SMS and/or telephone. If we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes we will only do so with your consent. Your consent will be obtained specifically at the appropriate time.

If you have already consented and wish us to stop using your information for this purpose or any other purpose then please contact us.

See "Any recipient or categories of recipients of the personal data" below.

Nature of personal information

Personal data is any information that may identify a living individual.

We collect personal information such as name, contact details, date of birth, gender, marital status, financial details, employment details and other personal details depending on the nature of the insurance and other services we offer.

We may collect, use and store sensitive personal information such as criminal convictions and medical conditions as necessary in relation to insurances such as motor, home, travel and health insurance. This information may be shared with insurers, insurance product providers and our third party service providers. Where necessary, we shall obtain your consent to the processing of such information.

Sharing information

We will only supply your personal information to other parties where such a transfer is a necessary part of the activities that we undertake, where you give us consent or where we are required to do so by law or regulation (e.g. where the disclosure is necessary for the purposes of the prevention and/or detection of crime).

As an intermediary we must disclose personal information to insurance companies, underwriting agencies, business partners and other parties in order to provide our products and services and to enable you to enter into insurance contracts. Examples of other parties include other insurance intermediaries, loss adjusters, regulatory bodies, legal and accountancy firms involved in the claims handling process. We may also share your personal information with fraud prevention agencies such as the Claims and Underwriting Exchange Register and Motor Insurance Anti-Fraud and Theft Register. We may pass information relating to your insurance policy and any incident to the operators of these registers, their agents and suppliers,

For motor insurance we share it with the Motor Insurance Database (MID) which may be used to establish whether a driver is insured to drive a vehicle and/or for preventing or detecting crime. If you are involved in an accident in the UK or abroad, the MID may be searched to obtain relevant policy information. You can find out more at www.mib.org.uk

We may also disclose your information to service providers engaged to perform services on our behalf. Such service providers are contractually restricted from using or disclosing the information we give them except as necessary to perform services on our behalf or to comply with legal requirements.

We only share your information if we are satisfied that our partners or suppliers have sufficient measures in place to protect your information in the same way that we do.

We may also disclose personal information to new owners of our business in the event that we are subject to a merger or acquisition. Disclosure may also be made to enable company audits, regulatory inspections or to investigate a complaint, suspicion of fraud or a security threat.

We never share your information outside our organisation for marketing purposes.

You understand that we may disclose the information you provide to relevant other parties for the purposes described in this Notice.

Transfer of personal data outside the UK

Certain personal information held on our Information Technology systems may be transferred across geographical borders in accordance with applicable law.

By providing us with your information, you consent to the collection, international transfer, storage, and processing of your information. These transfers are governed by European Union (EU) standard contractual clauses or equivalent data transfer agreements to protect the security and confidentiality of personal information.

How long we keep information about you

We will keep your information for as long as it is required to enable us to provide quotations, administer your insurances, offer renewal and respond to any claims or complaints (which may arise after the period of insurance has expired). This will usually be a minimum period of seven years or otherwise as determined by law or regulation. Once we decide that we no longer need your information it will be securely and confidentially destroyed.

Your data protection rights

You have certain legal rights under UK data protection law and regulations, summarised as follows:

- **The right to be informed** about our data processing activities, including through Privacy Notices such as this.
- **The right of access** to the personal information we hold about you. To request a copy of this information you must make a subject access request in writing to us.
- **The right of rectification.** You may ask us to correct any inaccurate or incomplete data within one month.
- **The right to erasure and to restrict processing.** You have the right to have your personal data erased and to prevent processing except where we have a legal obligation to process your personal information. You should bear in mind that by exercising this right you may hinder or prevent our ability to provide products and services.
- **The right to data portability.** On your request, we will provide you with your personal data in a structured format.
- **The right to object.** You have particular rights in relation to automated decision making and profiling to reduce the risk that a potentially damaging decision is taken without human intervention. You can object to your personal data being used for profiling, direct marketing or research purposes.

If you want to invoke any of these rights please write to us:

Chapman & Stacey Ltd 3 Sydney Road Haywards Heath RH16 1QH

or email: mail@chapmanandstacey.co.uk

Withdrawal of consent

Where you have provided your specific consent to the use of personal data, you may withdraw that consent by contacting us:

Chapman & Stacey Ltd

3 Sydney Road Haywards Heath RH16 1QH

Tel: 01444450600 email: mail@chapmanandstacey.co.uk

How to make a complaint

If you wish to make a complaint about how we hold or use your data, please contact us:

Chapman & Stacey Ltd

3 Sydney Road Haywards Heath RH16 1QH

Tel: 01444450600 email: mail@chapmanandstacey.co.uk

If you are dissatisfied with how we deal with your complaint, you may contact the Information Commissioner's Office:

The Information Commissioner Wycliffe House Water Lane Wilmslow Cheshire, SK9 5AF; Phone: 08456 30 60 60 Website: www.ico.gov.uk

Information from other sources

We may use legal public sources such as the electoral roll and other third party sources such as credit reference agencies to obtain information about you, for example to verify your identity or check your credit history.

We also obtain information about you from credit reference agencies and similar third parties. Some personal information may be provided to us by third parties such as insurance companies, other insurance intermediaries and motor vehicle licensing authorities. In some cases you will have previously submitted your personal information to them and given them approval to pass this information on for certain purposes.

Such information will only be obtained from reputable sources which operate in accordance with the General Data Protection Regulation.

See above - "Purpose of the processing and the legal basis for the processing"

We and/or other parties may use your information for purposes such as statistical and trend research and analysis which may include computerised processes which profile you. Automatic profiling helps us understand, predict and forecast customer preferences and to improve the products and services we offer and to assess which products might be most suitable for you.

EMPLOYERS' LIABILITY TRACING OFFICE

Certain information relating to your insurance policy including, without limitation, the policy number(s), employers' names and addresses (including subsidiaries and any relevant changes of name), coverage dates, employer's reference numbers provided by Her Majesty's Revenue and Customs and Companies House Reference Numbers (if relevant), will be provided to the Employers' Liability Tracing Office (the 'ELTO') and added to an electronic database, (the Database').

This information will be made available in a specified and readily available form as required by the Employers' Liability Insurance: Disclosure By Insurers Instrument 2010. This information will be subject to regular periodic updating and certification and will be audited on an annual basis.

The Database will assist individual consumer claimants who have suffered an employment related injury or disease arising out of their course of employment in the UK for the employers carrying on, or who carried on, business in the UK and who are covered by the employers' liability insurance of their employers, (the 'Claimants'):

-to identify which insurer (or insurers) was (or were) providing employers' liability cover during the relevant periods of employment; and

-to identify the relevant employers' liability insurance policies.

The Database will be managed by the ELTO.

The Database and the data stored on it may be accessed and used by the Claimants, their appointed representatives, insurers with potential liability for UK commercial lines employers' liability insurance cover and any other persons or entities permitted by law.

By entering into this insurance policy you will be deemed to specifically consent to the use of your insurance policy data in this way and for these purposes.

INTRODUCTION

Please read this policy together with the Schedule and notify us immediately of any errors or omissions.

The Schedule attached to this booklet provides details of the sections that are operative and the cover that has been agreed. If you have any doubts as to the cover that has been arranged on your behalf please speak in the first instance to the insurance broker who arranged the policy for you.

Wherever a particular meaning has been given to a word or expression in the General Definitions or the Definitions within the Sections of the policy, the same meaning will attach to the word or expression whenever it appears in the Policy or Section respectively.

Our acceptance of this risk is based on the information presented to us being a fair presentation of your business including any unusual or special circumstances which increase the risk and any particular concerns which have led you to seek insurance.

We would draw your attention to the General Condition – Insurance Voidable where in the event of deliberate or reckless misrepresentation and/or non-disclosure of any unusual or special circumstances which increase the risk, we may void the policy.

Our continued acceptance is based on any changes from the original information presented being advised and accepted by us.

We also draw your attention to the General Condition – Alteration where a change in risk shall allow us to avoid a claim or impose additional terms or conditions.

If you are in any doubt about any of the above you should consult your insurance broker or advisor.

We will provide the insurance described in this Policy subject to its terms and conditions for the Period of Insurance shown in the Schedule and any subsequent period for which you shall pay and we shall agree to accept the premium.

Signed on behalf of the Insurers

Chapman and Stacey Ltd
Acting on behalf of Hubener Versicherungs AG

GENERAL DEFINITIONS

The Business

Your Business as described in the Schedule including

- a) the ownership, repair and maintenance and decoration of Your premises
- b) the provision and management of canteen, social, sports and welfare organisations for the benefit of any employee
- c) fire, first aid, medical, ambulance and security services but excluding the provision of any first aid administered by a qualified medical practitioner or nurse

Damage

Loss destruction or damage.

Defined Perils

Fire; lightning; explosion; aircraft or other aerial devices or articles dropped from them; riot; civil commotion; strikers; locked-out workers; persons taking part in labour disturbances; malicious persons (other than thieves); earthquake; storm; flood; escape of water from any tank apparatus or pipe; impact by any road vehicle or animal; theft; subsidence, landslip or heave.

Excess

The first part of each and every loss which You agree to pay after the application of any underinsurance condition.

The Insured/You/Your

The person(s), company or group of companies, or legal liability partnership stated in the Schedule as The Insured.

The Insurers/We/Us/Our

Hubener Versicherungs AG

Period Of Insurance

The period shown in the Schedule for which We accept payment of a premium.

The Premises

The building(s) and land within the boundaries at the address (es) shown in the Schedule.

Stock/Stock In Trade

Stock in trade other than Cigarettes, Cigars, Tobacco, Wines and Spirits Your property or held by You in trust or on commission or for which You are responsible.

Terrorism

An act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear.

Unattended Vehicle

Any vehicle left without a responsible person either within the vehicle or sufficiently close to keep the vehicle under constant observation and able to prevent any attempt by any other person to interfere with the vehicle.

GENERAL CONDITIONS

OBSERVANCE OF TERMS

1. You must at all times observe the terms of this policy.

INSURANCE VOIDABLE

2. This policy shall be voidable in the event of misrepresentation, mis-description or non-disclosure in any material particular.

However, We agree not to void the Policy provided that:

- (a) such misrepresentation or non-disclosure has not been deliberate or reckless
- (b) such misrepresentation or non-disclosure has not been of such nature that, if the material particular had been fairly presented or had been disclosed, We would not have entered into this Policy on any terms.
- (c) We shall be entitled to impose appropriate additional terms (other than Premium) with effect from inception or if applicable the date of the alteration.

If at the time of Damage, claim or loss the premium charged to You would have been higher but for the misrepresentation or non-disclosure in any material particular Our liability for any loss amount payable shall be limited to the proportion that the premium charged bears to the higher premium.

ALTERATION

3. This policy shall be terminated if:
 - (a) the Business is wound up or carried on by a liquidator, administrator or receiver or permanently discontinued or
 - (b) Your interest ceases other than by death or
 - (c) any alteration is made either in the Business or in the Premises or property therein or any other circumstances whereby the risk is increased unless otherwise stated

at any time after the commencement of this Policy unless its continuance be admitted by Us and in respect of 3(c) We agree not to void the Policy provided that:

- (i) such alteration is not of such a nature that if the alteration had occurred prior to the commencement on this Policy We would not have entered into this Policy on any terms.
- (ii) You shall pay an appropriate additional premium if required by Us with effect from the date of the alteration.
- (iii) We shall be entitled to impose appropriate additional terms, other than premium, with effect from the date of the alteration.

CANCELLATION

4. Your Rights

Within fourteen days of receipt of the policy documentation You may cancel this insurance by writing to the insurance intermediary who arranged the cover on your behalf or returning the policy direct to Us at the address shown confirming such cancellation. Provided there have been no claims and You know of no incidents which might lead to a claim We will refund Your premium in full.

After this fourteen day period has elapsed You may cancel the policy by giving thirty days' written notice to the insurance intermediary who arranged the cover or by writing to Us at the address shown confirming such cancellation. Provided there have been no claims We will refund a proportionate part of Your premium, unless Section G of Your policy has been arranged on a 'minimum and deposit' basis in which case no refund is due in respect of the premium for that Section.

Our Rights

We may cancel this insurance by sending thirty days notice of cancellation to Your insurance intermediary whereupon You shall become entitled to a refund of a proportionate part of the premium. For cancellation following default in payment of premium the period of notice may be reduced to seven days.

Notice shall be deemed to be duly received in the course of the post if sent by pre-paid letter post and properly addressed.

REASONABLE PRECAUTIONS

5. It is a condition precedent to Our liability under this Policy that You shall:-
- (a) maintain the Premises, machinery, plant and equipment in a good state of repair
 - (b) take all reasonable precautions for the safety of the property insured
 - (c) take all reasonable precautions to prevent Damage, accident or injury
 - (d) comply with all statutory requirements and other safety regulations imposed by any authority
 - (e) exercise care in the selection and supervision of employees
 - (f) take immediate steps to remedy any defect or danger that becomes apparent and take such additional precautions as individual circumstances require, whether of a temporary or permanent nature.

CHOICE OF LAW AND JURISDICTION

6. The laws of England and Wales shall be the law under which all disputes and/or conflicts under this insurance shall be governed and English courts shall have exclusive jurisdiction over any matter relating to this insurance.

CLAIMS CONDITIONS

7. (a) It is a condition precedent to Our liability under this policy that You shall:
- (i) advise Us within fourteen days of any Damage, accident or injury which may give rise to a claim

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- (ii) notify the police immediately of Damage caused by thieves or malicious persons or of any loss of money whatsoever
- (iii) do and permit to be done all things reasonably practicable to minimise the Damage or to minimise or check any interruption of or interference with the Business or to avoid or diminish the loss
- (iv) immediately forward to Us unanswered any letter of claim, writ or summons and any other documentation relating to the claim issued against You by any third party or notice of any impending prosecution, inquest or Fatal Accident Inquiry
- (v) at Your expense, submit to Us in writing full details of the claim together with any evidence and information including books of account or other business books or documents or such other proofs that We may reasonably require for the purpose of investigating or verifying the claim and (if demanded) a statutory declaration of the truth of the claim and any matter connected with it. This written confirmation is to be sent to Us within:
- seven days of the occurrence in the case of Damage caused by theft or attempted theft, riot, civil commotion, strikers, locked out workers or persons taking part in labour disturbances or by malicious persons
 - thirty days of any other occurrence
 - thirty days of the end of the Indemnity Period in the case of claims for Business Interruption
- (vi) not negotiate, pay, settle, admit or repudiate any claim without Our written consent
- (b) We shall be entitled:
- (i) following any Damage in respect of which a claim is made to enter, take or keep possession of the Premises where such Damage has occurred and to take possession of, or require to be delivered to Us, any property insured and deal with such property for all reasonable purposes and in a reasonable manner. Such steps as are taken pursuant to this Claims Condition 7(b) (i) shall be taken without prejudice to any rights which may have accrued to Us prior to that date nor shall such steps be deemed to be confirmation that the Policy responds to any claim. However, property may not be abandoned to Us whether we have taken possession of the property or not
- (ii) at Our discretion to take over and conduct in Your name the defence or settlement of any claim and to prosecute at Our expense and for Our own benefit any claim for indemnity or damages against any other persons in respect of any event insured by this Policy and You shall give all information and assistance required at no cost to Us
- (iii) at any time to pay the Limit of Indemnity, the Limit of Liability or the Sum Insured (after the deduction of any sum already paid) or any less amount for which a claim can be settled and

shall relinquish the conduct and control of the claim and be under no further liability except for payment of costs or expenses incurred prior to the date of payment.

- (c) If the terms of Conditions 7(a) or 7(b) have not been complied with, and as a direct consequence, the amount for which We are liable under this Policy has increased, then no payment shall be made by Us in respect of the amount of such increase.
- (d) If We so request, any claimant under this policy shall at Our expense do or permit to be done anything We may reasonably require for the purposes of enforcing any rights and remedies or obtaining relief or indemnities from other parties to which We are or may become entitled, whether these actions are required before or after We agree to indemnity under this policy.
- (e) **Arbitration:**
If any difference should arise between You and Us as to the amount to be paid under this insurance (liability being otherwise admitted) such dispute shall be referred to an arbitrator to be appointed by the parties in accordance with statutory provisions. Where any difference is to be referred to arbitration as permitted by this condition the making of an award shall be a condition precedent to any right of action against Us.
- (f) **Under Insurance:**
If at the time of any Damage the Sum Insured for any item(s) is less than the total value of the item(s), You shall be considered as being Your own insurer for the difference and shall bear a proportionate share of the loss accordingly.
- (g) **Contribution:**
If at the time of any occurrence which gives rise to a claim under this policy the Damage, legal costs, expenses or liability is covered in whole or in part by any other insurance or would be otherwise insured but for the existence of this policy, We shall only pay that amount which exceeds the maximum amount payable under such other insurance had this insurance not been effected.

Where a claim includes the defence of criminal proceedings brought or in appeal against conviction We will not pay any costs and expenses where cover is provided by any other insurance or where but for the existence of this Policy would have been provided by such insurance.

CONTRACTS (RIGHTS OF THIRD PARTIES) ACT, 1999

- 8. A person or company who was not a party to this Policy has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this Policy but this does not affect any right or remedy of a third party which exists or is available apart from that Act.

INSURED'S COMPLIANCE

- 9. You shall at all times in addition to Your obligations set out in 7 above provide such information to and co-operate with Us or Our appointed agents to allow Us to be able to comply with all relevant statutory requirements or

such relevant Practice Directions and Pre-Action Protocols as may be issued and approved from time to time by the Head of Civil Justice or comply with the requirements of official investigation pursuant to Statute or otherwise.

LONG TERM AGREEMENT CLAUSE

10. Where the Schedule shows that this General Condition is operative a discount has been allowed from the premium in consideration of You having undertaken to offer the renewal of this insurance at the same terms and conditions for the period stated and to pay the premium annually in advance provided that:
- (i) the Sum Insured may be adjusted at any time to correspond with any reduction or increase in:
 - (a) value if this insurance covers property Damage
 - (b) the Business if this insurance covers Business Interruption
 - (ii) this undertaking shall apply to any insurance or insurances issued by Us in place of this policy
 - (iii) the premium shall be subject to revision at any time following any alteration in physical hazard and/or increase in liabilities;
 - (iv) at any renewal date We may require revised terms or conditions and if You do not accept such terms or conditions the agreement set out in this Condition shall lapse;
 - (v) We shall be under no obligation to accept an offer made under this Condition.

SUBJECTIVITIES

11. It is a condition precedent to Our liability that You
- (i) provide Us by the required date(s) with any additional information requested
 - (ii) complete by the required date(s) any actions agreed between You and Us
 - (iii) allow Us to complete any actions agreed between You and Us.

If required by Us, You must allow Us access to the Premises, Your contract sites, and/or the Business to carry out survey(s) within 60 days of the inception or renewal date unless We agree otherwise in writing.

Upon completion of these requirements (or if they are not completed by the required dates), We may, at Our option:

- (i) modify Your premium,
- (ii) issue a mid-term amendment to Your policy or Section terms and conditions
- (iii) require You to make alterations to the Premises insured or to the Business by the required date(s)
- (iv) exercise Our right to cancel Your policy
- (v) leave the policy or Section terms and conditions and Your premium unaltered

We will contact You with Our decision and where applicable specify the date(s) by which:

- (i) any action(s) agreed must be completed by You and/or

(ii) any decision by Us will take effect.

Our requirements and decisions will take effect from the date(s) specified unless and until We agree otherwise in writing. If You disagree with Our requirements and/or decisions, We will consider Your comments and where We consider appropriate, will continue to negotiate with You to resolve the matter to Your and Our satisfaction. In the event that the matter cannot be resolved

(i) You have the right to cancel this policy from a date agreed by You and Us and providing no claims have been made We will refund a proportionate part of the premium paid for the unexpired period of cover.

(ii) We may at Our option exercise Our right under General Condition 4 - Cancellation.

The above Condition does not affect Our right to void the policy as specified in Condition 2.

FINANCIAL OR TRADE SANCTIONS

12. We shall not provide coverage or be liable to provide any indemnity or payment or other benefit under this Policy if and to the extent that doing so would breach any prohibition or restriction imposed by law or regulation.

If any such prohibition or restriction takes effect during the Period of Insurance either You or Us may cancel that part of this Policy which is prohibited or restricted with immediate effect by giving written notice to the other at their last known registered address.

After such cancellation We shall subject to any applicable minimum premium payment requirements refund a proportionate amount of the premium for the unexpired Period of Insurance provided that

(i) no circumstances that could reasonably be considered as being likely to give rise to a claim under the Policy have been notified to Us by You and

(ii) no claims have been paid by Us or have accrued and are outstanding awaiting payment in respect of such claims prior to the date on which such prohibition or restriction took effect

SEVERAL LIABILITY

13. The liability of the Insurers is several and not joint and is limited solely to the extent of their individual proportions. The Insurers are not responsible for the subscription of any co-subscribing insurer or any other insurer or co-insurer who for any reason does not satisfy all or part of its obligations.

FRAUD

14. If a claim is in any respect fraudulent or if any fraudulent means or devices be used by You or anyone appointed to act on Your behalf to obtain any benefit under this Policy or if any Damage, claim or loss is occasioned by the wilful act or connivance of You, We will:
- (a) have no liability to pay any part of or the whole of the fraudulent claim
 - (b) be entitled to refuse all claims arising after the fraudulent action
 - (c) remain liable for legitimate claims before the fraudulent action
 - (d) terminate the Policy from the date of the fraudulent action whether or not the Policy had expired before the discovery of the fraud.

GENERAL EXCLUSIONS

1 RADIOACTIVE CONTAMINATION

This insurance does not cover Damage cost expense or indemnity against any legal liability of whatsoever nature directly or indirectly caused by resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss:

- (a) ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel
- (b) the radioactive toxic explosive or other hazardous or contaminating properties of any nuclear installation reactor or other nuclear assembly or nuclear component thereof
- (c) the use of any explosive nuclear weapon or device or the emission discharge dispersal or escape of fissile material emitting a level of radioactivity
- (d) the emission discharge dispersal release or escape of any solid liquid or gaseous chemical compound which when suitably distributed is capable of causing incapacitating disablement or death amongst people or animals
- (e) the emission discharge dispersal release or escape of any pathogenic (disease producing) micro-organism(s) and chemically synthesised toxin(s) (including genetically modified organisms and chemical synthesised toxin(s) (including genetically modified organisms and chemically synthesised toxins)

2 SONIC BANGS

This insurance does not cover Damage directly caused by pressure waves caused by aircraft or other aerial devices travelling at sonic or supersonic speeds.

3 WAR & SIMILAR RISKS

- (a) This insurance does not cover Damage or indemnity against any legal liability directly or indirectly occasioned by happening through or in consequence of war invasion act of foreign enemies hostilities or war like operations (whether war be declared or not) civil war mutiny civil commotion assuming the proportions of or amounting to popular rising military rising insurrection rebellion revolution military or usurped power martial law confiscation or nationalisation or requisition or destruction of or damage to property by or under the order of any Government or public or local authority.
- (b) This insurance also excludes Damage cost or expense of whatsoever nature directly or indirectly caused by resulting from or in connection with any action taken in controlling preventing suppressing or in any way relating to 3 (a) above.

4 ELECTRONIC RISK

This insurance does not cover

- (a) Damage, distortion, erasure, corruption or alteration of or
- (b) indemnity against any legal liability for Damage, distortion, erasure, corruption or alteration of

ELECTRONIC DATA from any cause whatsoever (including but not limited to COMPUTER VIRUS) or loss of use reduction in functionality cost expense of whatsoever nature resulting therefrom regardless of any other cause or event contributing concurrently or in any other sequence to the loss.

ELECTRONIC DATA means facts, concepts and information converted to a form useable for communications interpretation or processing by electronic and electromechanical data processing or electronically controlled equipment and includes programs software and other coded instructions for the processing and manipulation of data or the direction and manipulation of such equipment.

COMPUTER VIRUS means a set of corrupting, harmful or otherwise unauthorised instructions or code including a set of maliciously introduced unauthorised instructions or code programmatic or otherwise that propagate themselves through a computer system or network of whatsoever nature. Computer Virus includes but is not limited to 'Trojan Horses', 'worms' and 'time or logic bombs'.

However, in the event that a Defined Peril results from any of the matters described in paragraph (a) above, this insurance, subject to all its terms conditions and exclusions, will cover physical Damage to property insured by this insurance directly caused by a Defined Peril.

5 TERRORISM ***Not applicable to Section G***

This insurance excludes Damage cost or expense of whatsoever nature occasioned by or happening through or in consequence directly or indirectly of

- (a) Terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the loss and
- (b) in Northern Ireland
 - (i) riot civil commotion
 - (ii) strikers, locked-out workers or persons taking part in labour disturbances or malicious persons but this shall not apply to Damage by fire or explosion

This insurance also excludes Damage cost or expense of whatsoever nature directly or indirectly caused by resulting from or in connection with any action taken in controlling preventing suppressing or in any way relating to any act of Terrorism.

In any action suit or other proceedings where We allege that by reason of this definition any Damage is not covered by this insurance (or is covered

only up to a specified limit of liability) the burden of proving that such Damage is covered (or is covered beyond a specified limit of liability) shall be upon You.

In the event any portion of this clause is found to be invalid or unenforceable the remainder shall remain in full force and effect.

6 DATE RECOGNITION EXCLUSION

This insurance shall not cover liability of whatsoever nature or any physical Damage or any consequential loss directly or indirectly caused by or consisting of or arising from the failure of any computer, data processing equipment or media, microchip, integrated circuit or similar device or any computer software, whether belonging to You or not, to

- (a) correctly recognise any date as its true calendar date; or
- (b) capture, save or retain and/or correctly to manipulate, interpret or process any data or information or command or instruction as a result of treating any date otherwise than as its true calendar date; or
- (c) capture, save, retain or correctly to process any data as a result of the operation of any command which has been programmed into any computer software, being a command which caused the loss of data or information or command or instruction or the inability to capture, save, retain or correctly to process such data or information, command or instruction on or after any date; or
- (d) otherwise function correctly.

But this section shall not exclude:

- A. any ensuing physical Damage to property insured under Section A;
 - (i) resulting from a Defined Peril, and
 - (ii) which is not otherwise excluded;

nor

- B. any consequential loss, as covered under Section F of this insurance, which may arise from such ensuing physical Damage.

Provided that nothing in this or any other provision or extension of this insurance shall be construed to extend Our liability to cover any costs and expenses, whether preventative, remedial or otherwise arising out of or relating to change, alteration or modification of any computer system, hardware, program, or software or any microchip, integrated circuit or similar device in computer or non-computer equipment, whether Your property or not.

SECTION A

MATERIAL DAMAGE

DEFINITIONS

Buildings

The Buildings at the Premises shown in the Schedule and including:

- (a) landlord's fixtures and fittings in or on the building
- (b) Outbuildings, storage facilities, extensions and annexes
- (c) telephone, gas, water, sewage and electrical instruments, meters, piping, cabling and the like and all accessories pertaining to them including similar property in adjoining yards or roadways or underground and relating to the Premises
- (d) concrete, paved or asphalt roads, yards, vehicle parks, pavements or paths
- (e) outdoor tennis courts and swimming pools
- (f) fixed glass, sanitaryware and signs
- (g) walls, gates and fences
- (h) street furniture

all Your property or for which You are responsible

Outbuildings

Any structure which does not incorporate permanent foundations below ground level and/or which is not capable of being properly secured

Computer Equipment

All computer hardware used in connection with the Business including laptops, peripherals, accessories and software

Other Contents

- (a) Machinery, plant, fixtures, fittings and other trade equipment
- (b) Tenants Improvements, being structural fixtures, fittings, alterations and decorations in or on the building
- (c) All office equipment (including Computer Equipment) and other contents
- (d) Documents, Manuscripts and Business Books for an amount not exceeding £25,000 in respect of any one occurrence but only for the value of the materials as stationery together with the cost of clerical labour expended in writing up and not for the value to You of the information they contain
- (e) Computer systems records for an amount not exceeding £25,000 in respect of any one claim but only for the value of the materials together with the cost of clerical labour and computer time expended in reproducing such records and not for the value to You of the information the records contain
- (f) Patterns, Models, Plans and Designs but only for the value of the materials together with the cost of labour expended in reinstatement and so far as the same are not otherwise insured

All belonging to You or for which You are responsible but excluding any property which is more specifically insured.

Cigarettes, Cigars and Tobacco

Cigarettes, Cigars and Tobacco Your property or held by You in trust or on commission or for which You are responsible.

Wines and Spirits

Wines and Spirits Cigarettes, Cigars and Tobacco Your property or held by You in trust or on commission or for which You are responsible.

COVER

In the event of accidental Damage to the property insured described in the Schedule which occurs at the Premises during the Period of Insurance by any accidental cause not otherwise excluded We will pay You the value of the property at the time of Damage or the amount of the Damage or, at Our option, replace or reinstate the property.

Provided that Our liability in any one Period of Insurance shall not exceed in respect of any one item its Sum Insured or in the whole the Total Sum Insured or any other stated Limit of Liability.

CLAIMS SETTLEMENTS

In respect of Buildings and Other Contents:

N.B. The provisions of this clause do not apply to directors', partners', employees', visitors' or customers' personal effects, pedal cycles, tools and instruments.

In the event of the property insured under each item of the Schedule on Buildings and Other Contents being the subject of Damage giving rise to Our liability under this section the basis upon which Our liability in respect of each of the said items is to be calculated shall be the Reinstatement of the property which has been the subject of Damage.

For the purposes of this clause:

"Reinstatement" means:

- (a) in the case of destruction, the rebuilding of or replacement by similar property, in either case in a condition equal to but not better or more extensive than its condition when new;
- (b) where property is damaged, the repair of the damage or restoration of the damaged portion of the property to a condition substantially the same as but not better or more extensive than its condition when new.

SPECIAL PROVISIONS

- 1 No payment shall be made beyond the value of the property insured at the time of Damage
 - (a) until the cost of Reinstatement has actually been incurred
 - (b) unless Reinstatement (which, subject to Our liability not being thereby increased, may be carried out upon another site and in any

manner suitable to Your requirements) commences and proceeds without unreasonable delay

- (c) if at the time of its Damage the property shall be insured by any other insurance effected by or on Your behalf which is not upon the same basis of Reinstatement
- 2 When any property insured is damaged in part only, Our liability shall not exceed the sum We could have been called upon to pay for reinstatement if such property had been wholly destroyed.
- 3 In respect of each item to which this clause applies, for the purposes of General Condition 7(f) – Underinsurance, the Sum Insured shall include Your assessment of the cost of reinstatement of the property insured, arrived at in accordance with paragraph (a) of the Reinstatement definition (see above) together with, insofar as the insurance by the item provides, due allowance for:
- (a) the additional cost of reinstatement to comply with Local Authority requirements;
 - (b) professional fees;
 - (c) debris removal costs.

EXTENSIONS

(These Extensions apply to your policy automatically)

1 GLASS

We will pay for:

- (a) the cost of repair or replacement of lettering, alarm foil or other ornamentation work on glass provided that Our liability for any one occurrence shall not exceed £500
- (b) the reasonable costs of
 - (i) boarding up and temporary glazing pending replacement of broken glass
 - (ii) removing and re-fixing window fittings and other obstacles to replacing broken fixed glass.

2 LOCAL AUTHORITIES

The insurance in respect of Buildings and machinery and plant extends to include such additional cost of reinstatement of the insured property which has been the subject of Damage as may be incurred solely by reason of the necessity to comply with Building Regulations or local authority or other statutory requirements. Provided that:-

- 1 The amount recoverable under this Extension shall not include:-
- (a) the cost incurred in complying with any of the aforesaid regulations or requirements
 - (i) in respect of Damage occurring prior to the granting of this Extension;
 - (ii) in respect of Damage not insured by this Section;
 - (iii) under which notice has been served upon You prior to the happening of the Damage

- (iv) in respect of undamaged property or undamaged portions of property other than foundations (unless foundations are specifically excluded from the insurance by this Material Damage Section) of that portion of the property destroyed or damaged;
 - (b) the additional cost that would have been required to make good the property which has been the subject of Damage to a condition equal to its condition when new had the necessity to comply with any of the aforesaid Regulations or requirements not arisen
 - (c) the amount of any rate, tax, duty, development or other charge or assessment arising out of capital appreciation which may be payable in respect of the property or by the owner thereof by reason of compliance with any of the Regulations or requirements referred to.
- 2 The work of reinstatement must be commenced and carried out within a reasonable period and in any case must be completed within twelve months after the Damage or within such further time as We may (during the said twelve months) agree in writing and may be carried out wholly or partially upon another site (if the aforesaid Regulations or requirements so necessitate) subject to Our liability under this Extension not being thereby increased.
 - 3 If Our liability under any item of the Schedule apart from this Extension shall be reduced by the application of any of the terms and conditions of this Section, then Our liability under this Extension in respect of any such item shall be reduced in like proportion.
 - 4 The total amount recoverable under this section for any property insured shall not exceed the Sum Insured shown against that item.

3 TEMPORARY REMOVAL

- 1 The property insured by this Section (other than Stock in Trade, Cigarettes, Cigars, Tobacco, Wines and Spirits) is covered whilst temporarily removed from the Premises at which it is usually located or whilst in transit by land or inland waterway to any other premises in Great Britain, Northern Ireland, the Channel Islands or the Isle of Man for cleaning, renovation, repair or other similar purposes.

 Provided that Our liability in respect of any Damage occurring elsewhere than at any of the Premises stated in the Schedule shall not exceed 10% of the Sum Insured by the item under which cover normally applies after deducting therefrom the value of any Buildings (exclusive of fixtures and fittings) or Stock in Trade, Cigarettes, Cigars, Tobacco, Wines and Spirits insured thereby.

 This extension does not apply to property which is otherwise insured nor in respect of Damage occurring elsewhere than at the Premises from which the property is temporarily removed to:-
 - (a) motor vehicles and motor chassis licensed for normal road use;
 - (b) property held by You in trust other than machinery and plant.
- 2 Computer systems records, deeds and other documents (including stamps thereon) manuscripts, plans and writings of every description

and books (written and printed) insured by this Section are covered whilst temporarily removed to any premises not in Your occupation and whilst in transit by land or inland waterway all in Great Britain, Northern Ireland, the Channel Islands, and the Isle of Man.

Provided that Our liability in respect of any Damage to such property shall not exceed 10% of its value.

4 ARCHITECTS', SURVEYORS' AND CONSULTANTS' FEES

The Sum Insured by each item of the Schedule for Buildings and machinery includes an amount in respect of Architects', Surveyors', Consulting Engineers', Legal and Other Fees necessarily and reasonably incurred in the reinstatement of the property insured consequent upon its Damage as insured by this Section but not for preparing any claim.

Provided that Our total liability for such Damage and fees shall not exceed in the aggregate the Sum Insured by each item.

5 DEBRIS REMOVAL

The insurance of the property insured (other than Loss of Rent, if insured) extends to include costs and expenses necessarily incurred by You with Our consent in:

- a) removing debris
- b) the clearing of drains and sewers providing services to or from the Buildings and for which You are responsible
- c) dismantling and/or demolishing
- d) shoring up or propping

of the portion or portions of the property insured that have sustained Damage insured by this Section.

Provided that

- i) We will only pay such costs following Damage which is insured by this Section
- ii) in respect of Damage to property insured comprising roads, yards, vehicle parks, pavements, gardens and the like Our liability in respect of any one occurrence shall not exceed
 - (1) 10% of the Sum Insured for Buildings or
 - (2) £100,000whichever is less
- iii) in respect of premises leased or rented by You to others cover includes the property of others not owned by You but for which You are responsible up to an amount not exceeding £25,000 for any one occurrence
- iv) We will not pay for any costs or expenses
 - (1) incurred in removing debris elsewhere than from the site of such property which has been the subject of Damage and the area immediately adjacent to such site
 - (2) in respect of drains and sewers beyond a half mile radius of the site of the insured property

- (3) arising from Damage to property not insured by this insurance
- v) Our liability under this Extension shall in no case exceed the Sum Insured or Declared Value (whichever is lower) in respect of that item

6 TRANSFER OF INTEREST

If at the time of Damage to any Building insured under this Section, You shall have contracted to sell Your interest in such Building and the purchase shall not have been but shall be subsequently completed, on the completion of the purchase the purchaser shall be entitled to the benefit of this insurance up to the date of completion so far as it relates to such Damage.

Provided that

- i) the property is not otherwise insured by or on behalf of the purchaser against such Damage
- ii) this Extension shall not prejudice the rights and liabilities of You or Us under this Section.

7 WORKMEN

Any trades person(s), company, firm or organisation may be allowed on the Premises and instructed by You to effect repairs and minor structural alterations in all or any of the Buildings without prejudice to this insurance.

8 AUTOMATIC REINSTATEMENT OF SUM INSURED

In consideration of the insurance not being reduced by the amount of any Damage You shall pay the appropriate extra premium on the amount of the Damage from the date of the Damage to the date of the expiry of the Period of Insurance.

9 CAPITAL ADDITIONS

This Section extends to cover the following property situated anywhere in Great Britain, Northern Ireland, the Channel Islands and the Isle of Man:-

- (a) any newly erected and/or newly acquired Buildings and/or contents; and
- (b) alterations, additions and improvements to Buildings and/or contents but not in respect of any appreciation in value;

Provided that:

- 1 Our maximum liability at any one situation shall not exceed :-
 - (a) 10% of the total Buildings and Other Contents Sums Insured by this Section, or
 - (b) £250,000whichever is the lower.
- 2 You provide particulars of any property in respect of which this extension is sought as soon as practicable and, in any event, at intervals of not more than 6 months and to effect specific insurance thereon retrospective to the date of the commencement of Your responsibility.

10 INFLATION PROTECTION

We will adjust the Sums Insured for items covered by this Section in line with suitable indices of cost and the renewal premium for this section will be based on the adjusted Sums Insured.

11 GROUND RENT

This insurance extends to include up to two years ground rent if the Premises are rendered temporarily uninhabitable but only during the period necessary for reinstatement and up to a maximum of 10% of the Buildings Sum Insured.

12 LOTTERY EQUIPMENT

We will pay for insured Damage to lottery equipment belonging to the lottery operator for which You are responsible provided that such equipment has been included in the Sum Insured for Other Contents.

13 EMERGENCY SERVICES

We will pay costs and expenses You incur to restore or repair grounds, landscaped gardens, pavements, road surfaces and any other property comprising the Premises damaged by the emergency services attending as a result of insured Damage to the Premises. Provided that Our maximum liability shall not exceed £5,000.

14 FIRE BRIGADE

We will pay the costs charged by the Fire Brigade directly relating to the extinguishing or fighting of fire at the Premises.

15 THEFT DAMAGE TO BUILDINGS

We will pay for Damage to Buildings for which You are responsible caused in the furtherance of theft or attempted theft. Provided that such Damage is not covered by any other insurance.

16 SEASONAL INCREASE

The sum insured in respect of Stock in Trade, Cigarettes, Cigars, Tobacco, Wines and Spirits is increased in each Period of Insurance by

- (i) 30% during the months of November and December
- (ii) 30% for 14 days before and 14 days after a Bank Holiday if it does not fall within the period in (i) above.

17 TRACE AND ACCESS

In the event of Damage resulting from escape of water or oil as insured by this insurance We will pay all costs necessarily and reasonably incurred in locating the source of such Damage and making good.

Provided that Our liability is limited to £10,000 any one occurrence or series of events arising out of one occurrence.

18 CHANGING LOCKS

This insurance extends to cover the cost of changing locks at the Premises following the loss of keys during the Period of Insurance by:-

- (a) theft or any attempt thereof from the Premises or from Your home or that of an authorised director, partner or employee;
- (b) robbery whilst such keys are in Your personal custody or that of an authorised director, partner or employee;

Provided that:

- i) if such keys relate to a safe they shall not be left on the Premises overnight unless the Premises are occupied by You or an authorised employee in which case they shall be deposited in a secure place not in the vicinity of the safe.
- ii) Our liability is limited to £500 in respect of any one loss.

19 ADDITIONAL METERED WATER CHARGES

The insurance by this Section extends to include additional metered water charges incurred by You and for which You are responsible as a result of Damage to the water installation at the Premises.

Provided that:

- i) The amount payable shall be ascertained by comparing the charge made by the water authority on their account for the period during which the loss of metered water occurred with the charges for the previous period adjusted for any relevant factors affecting Your normal consumption of water during the periods concerned
- ii) Damage in respect of any Building which is unoccupied is excluded
- iii) Our maximum liability under this Extension shall not exceed £10,000 in the aggregate during any one Period of Insurance
- iv) You shall take all practical steps to remedy the Damage to the installation as soon as it is discovered

20 EXTINGUISHMENT EXPENSES

We will pay the reasonable costs You incur for refilling fire extinguishment appliances and replacing used sprinkler heads but excluding

- (a) costs other than as a direct result of Damage caused by a Defined Peril
- (b) any amount in excess of £5,000

21 SIGNS

We will pay for Damage to fixed signs at the Premises up to £1,000 in any one Period of Insurance.

22 CUSTOMERS', GUESTS' AND EMPLOYEES' PERSONAL EFFECTS

The insurance by this Section is extended to include Damage to customers, guests and/or employees personal effects and/or motor vehicles within the boundaries of the Premises all for which You are fully responsible and not otherwise excluded

Provided that:

- (i) the amount payable shall not exceed the following limits of liability:
 - (a) personal effects of any one customer, guest and/or employee £1,000
 - (b) any one motor vehicle £10,000
 - (c) any one claim by You in respect of all customers', guests' and/or employees' personal effects and motor vehicles £50,000

- (ii) We will not pay for Damage to personal valuables, works of art, collections, money, deeds or documents of any description or travel tickets.

23 OUTSIDE CATERING

The insurance by this Section is extended to include Damage to Other Contents occurring in any building where You are providing outside catering up to a limit of £1,000.

24 PROPERTY IN THE OPEN

The insurance by this Section is extended to include Damage to property in the open within the boundaries of the Premises up to a limit of £500 in any one Period of Insurance.

CONDITIONS

(The following Conditions apply to all policies)

1 UNOCCUPIED PREMISES

You must tell Us immediately You become aware that any Premises or part of a Premises has become unoccupied.

If We agree to provide cover it is a condition precedent to Our liability that whenever the Premises is left unoccupied You must comply with the following

- (a) the gas supply must be turned off at the main
- (b) the water supply must be turned off at the main and the water installation fully drained down unless
 - (i) for the period 1st October to 30th April the Premises has low pressure hot water heating systems which are to remain on and
 - (ii) the mains services to the heating installation(s) are maintained in good condition and boilers are regularly serviced
- (c) the electricity supply to be turned off at the main except if it is necessary for essential circuits to be left on for
 - (i) intruder alarm systems
 - (ii) fire alarm systems
 - (iii) low pressure hot water heating systems
 - (iv) lighting for periodic securityand it must be ensured that
 - (1) the wiring to those parts is in safe and satisfactory condition
 - (2) non-essential circuits are isolated either by turning off at the main switch or by removal of fuses
- (d) all letterboxes to be sealed to prevent any insertion
- (e) all combustible contents to be removed from the Premises

- (f) the Premises to be made secure to prevent unauthorised entry with all glazed doors and ground, basement and other vulnerable windows to be securely boarded up unless either
 - (i) a security company is engaged to visit at night and an intruder alarm giving full external protection is operative or
 - (ii) a security company is engaged to guard the Premises on a 24 hour basis
- (g) any fire or theft protection/detection equipment to be maintained in efficient working order
- (h) the Premises to be visited at least once a week by a responsible adult and a thorough inspection carried out with a written record of visits maintained

Cover will be limited to Fire, Lightning, Explosion & Aircraft cover only.

We will not pay in respect of Damage caused by renovation or building work.

2 DESIGNATION OF PROPERTY

For the purpose of determining where necessary the item under which property is insured, We agree to accept the designation under which such property has been entered in Your books.

3 FIRE EXTINGUISHING APPLIANCES

It is a condition precedent to Our liability that fire extinguishing appliances shall be maintained in efficient working order throughout the Period of Insurance. This insurance shall not be prejudiced or invalidated by any defect in the said appliances due to any circumstances unknown to You or beyond Your control.

4 MINIMUM STANDARDS OF SECURITY

It is a condition precedent to Our liability that the following security measures are in place at the Premises unless otherwise agreed by Us

- (i) The final exit door of the Premises must be secured with one of the following
 - (a) a mortice deadlock which has 5 or more levers and/or conforms to British Standard BS3621 for timber or steel framed doors
 - (b) a cylinder operated mortice deadlock or deadlocking multipoint locking system with a minimum of three locking points for aluminium or UPVC framed doors
 - (c) a close shackle padlock with a minimum shackle thickness of 10mm together with the manufacturer's corresponding locking bar irrespective of the door construction.
- (ii) All external doors and all internal doors giving access to any part of the Buildings not occupied by You for the purpose of the Business must be secured with either

- (a) any of the locking arrangements specified in (i) above according to the construction of the doors, or
 - (b) two key operated security bolts for doors fitted internally one fitted near the top and the other near the bottom of the door.
- (iii) Where any of the doors described in (i) or (ii) above are of double leaf construction
- (a) the first closing leaf must be secured with two key operated security bolts fitted internally and shooting vertically one at the top and the other at the bottom of the door, and
 - (b) the final closing leaf must be secured with either
 - (1) any of the locking arrangements specified in (i) above according to the construction of the doors, or
 - (2) two key operated security bolts fitted internally and shooting vertically one at the top and the other at the bottom of the door.
- (iv) All ground floor and basement opening windows/skylights and readily accessible opening windows/skylights on other floors (see below) must be secured with either key operated locking devices or other locking devices which rely upon a removable component for their security.

Readily accessible opening windows/skylights are those that can be reached from the ground without the use of a ladder or via extension balconies, downpipes, external staircases and fire escapes, canopies, outbuildings, garages, walls, nearby trees or roofs, adjoining or next door premises.

This requirement does not apply to windows/skylights which are protected by solid steel bars, grilles, locked gates, shutters, expanded metal or weld mesh.

Any door or window designated as a fire exit following a fire risk assessment is excluded from these requirements. Fire exit doors and windows must be secured by means of a device suitable for use in emergency escape situations whenever that part of the Premises is left unattended.

5 FAT FRYING CONDITION

It is a condition precedent to Our liability that

- (a) all deep fat frying ranges are equipped with
 - (i) thermostats arranged to prevent the temperature of cooking oils or fats rising above 205 degrees Centigrade and that such thermostats are maintained in efficient working order
 - (ii) automatic thermostatic cut outs arranged to cut off the heat

source in the event of a failure of the working thermostats

- (b) there is no replenishment of supplies of oils or fats to the apparatus whilst the apparatus is hot
- (c) the cooking range(s), grease trap filters and thermostats attached to or forming part of the range(s) are thoroughly cleaned at intervals not exceeding one month
- (d) extract ducting flue pipes and pans are thoroughly cleaned and inspected at intervals not exceeding six months and any equipment having splits holes or other damage are replaced or repaired
- (e) all deep fat frying ranges are serviced by a competent engineer in accordance with the manufacturer's instructions at intervals not exceeding one year
- (f) at least one of the following portable fire extinguishers are situated in the vicinity of each deep fat frying range and that such extinguisher(s) are maintained in efficient working order:
 - 9 litre foam
 - 10 kg CO2 (in at least two extinguishers)
 - 4.5 kg dry powder
- (g) one fire blanket is installed in the vicinity of the apparatus

6 APPLICATION OF UNDERINSURANCE CONDITION

The Sum Insured under each Item shown on the Schedule is separately subject to General Condition 7(f).

7 FLAT ROOFS

It is a condition precedent to Our liability that any flat felted roof portion of the Premises shall be inspected at intervals not exceeding twelve months by a qualified builder or property surveyor and any defects brought to light by that inspection shall be repaired immediately. You must keep a copy of the invoice showing that the work has been undertaken.

8 SUBROGATION WAIVER

In the event of a claim arising under this Section We agree to waive any rights, remedies or relief to which We might have become entitled by subrogation against:-

1. any company standing in the relation of Parent to Subsidiary (Subsidiary to Parent) to You or any company which is a Subsidiary of a Parent Company of which You are Yourself a Subsidiary in each case within the meaning of the Companies Act or the Companies(N.I.) Order as appropriate current at the time of Damage.
2. any tenant.
Provided that
 - (i) the Damage did not result from a criminal fraudulent or malicious act of the tenant
 - (ii) the tenant contributes to the cost of insuring Your property insured against the event which caused the Damage

9 PROTECTIONS

It is a condition precedent to Our liability that whenever the Premises are closed for business or left unattended

- (a) all locks, bolts and other protective devices are in full and effective operation
- (b) all keys (including those relating to any part of the intruder alarm system) are removed from the Premises

Further, where We have specified that the Premises must be protected by an intruder alarm system You shall ensure

- (i) it is regularly and efficiently maintained under a maintenance contract with the alarm company
- (ii) it is brought into full and effective operation whenever the Premises are closed for business
- (iii) the alarm company is immediately advised of any apparent defect in the intruder alarm
- (iv) We are notified immediately in writing if You receive written notification from the police authority warning of possible or intended withdrawal of response to calls from the intruder alarm
- (v) Our agreement is obtained before replacing, extending or otherwise altering the intruder alarm
- (vi) whenever the Premises are left unattended that
 - (1) all locks, bolts and other protective devices are in full operation
 - (2) details of any codes used for the operation of the intruder alarm and all keys to the intruder alarm shall be either removed from the Premises or placed within a locked safe or strongroom, the keys to which are themselves removed from the Premises

10 OTHER INTERESTS

We will automatically cover the interests of any third parties You are required to include in this insurance in consequence of any mortgage, hiring, leasing or similar agreement. Provided that You shall advise Us of the name of any interested party and the nature and extent of their interest in the event of Damage.

11 AUTOMATED TELLER MACHINE

It is a condition precedent to Our liability that in respect of any Premises containing an Automated Teller Machine (ATM) that

- (a) the ATM units are emptied at the end of each working day and the money within transferred to a suitably graded safe for the amount of cash involved or else deposited in a bank night safe.
- (b) outside of business hours the ATM door and its security container within is left open, empty and unlocked.

- (c) whenever the ATM is opened the Premises are to be cleared of all customers then locked to deny further access to the Premises and at least two able bodied employees are to be present in the Premises.
- (d) notices are prominently displayed within the Premises stating that the ATM is protected by a smoke generating and/or banknote degradation system and holds no cash outside of working hours.
- (e) the ATM is secured to the floor by a minimum of four resin anchor bolts (minimum 12mm diameter to a minimum depth of 150mm) into a substantial concrete base of not less than 170mm thick

EXCLUSIONS

We will not pay in respect of:

- 1 Damage caused by the bursting of any boiler, economiser or other vessel machine or apparatus belonging to You or under Your control in which internal pressure is due to steam only but this shall not exclude
 - (i) Damage caused by explosion of any boiler used for domestic purposes only
 - (ii) subsequent Damage itself resulting from a cause not otherwise excluded.
- 2 Damage attributable solely to change in the water table level
- 3 Damage caused by or consisting of
 - (a) wear and tear; frost; wet or dry rot; dampness or dryness; or any other gradually operating cause;
 - (b) corrosion; rust; shrinkage; evaporation; loss of weight; marring; scratching;
 - (c) change in:
 - (i) temperature
 - (ii) colour
 - (iii) texture, or
 - (iv) finish
 - (d)
 - (i) moth
 - (ii) vermin
 - (iii) insects
 - (iv) fungal attack, or
 - (v) mould
 however caused;
 - (e) inherent vice; latent defect; faulty or defective design or materials
 - (f) faulty or defective workmanship; operational error or omission on Your part or the part of any of Your employees;

- (g) joint leakage; failure of welds; cracking; fracturing; collapse or overheating of boilers, economisers, superheaters, pressure vessels or any range of steam and feed piping in connection therewith;
 - (h) mechanical or electrical breakdown or derangement
- but this shall not exclude subsequent Damage which itself results from a cause not otherwise excluded.
- 4 Damage caused by any kind of seepage or any kind of pollution and/or contamination but this shall not exclude Damage to the property insured specified in the Schedule caused by
 - (a) pollution or contamination which itself results from a Defined Peril
 - (b) a Defined Peril which itself results from pollution or contamination
 - 5 Damage by storm, wind, rain, hail, sleet, snow, flood or dust to movable property in the open, gates, fences or posts unless caused by falling trees or there is Damage to structural parts of the Buildings at the same time
 - 6 Theft or attempted theft which does not involve either
 - (a) entry to or exit from the Premises by forcible and violent means, or
 - (b) actual or threatened assault or violence
 - 7 Theft or attempted theft from any part of the Buildings not occupied by You for the purposes of the Business.
 - 8 Damage caused by or consisting of acts of fraud, dishonesty or deception.
 - 9 Damage to property in transit other than whilst at the Premises or in the circumstances provided for by Extension 3 – Temporary Removal
 - 10 Damage to money and securities of any description
 - 11 Damage caused by subsidence landslip or ground heave
 - (a) to yards, car parks, roads, pavements, street furniture, outdoor swimming pools, outdoor tennis courts, walls, gates and fences unless also affecting the Buildings
 - (b) caused by or consisting of
 - (i) the normal settlement or bedding down of new structures
 - (ii) the settlement or movement of made up ground
 - (iii) coastal or river erosion
 - (c) resulting from
 - (i) demolition, construction, structural alteration or repair of any property
 - (ii) groundworks or excavation
 at the same premises
 - (d) which originated prior to the inception of this cover
 - 12 Damage caused by or consisting of disappearance, unexplained or inventory shortage, misfiling or misplacing of information.

- 13 Damage to a building or structure caused by its own collapse or cracking.
- 14 Damage to property resulting from its undergoing any process of production, packing, treatment, testing, commissioning, servicing, alteration, cleaning or repair.
- 15 Damage to fixed glass or sanitaryware:
 - (i) occurring during installation or removal, or
 - (ii) which was cracked or fractured prior to inception of this insurance, or
 - (iii) occurring whilst the Premises are empty or unoccupied unless specifically agreed
- 16 Damage by fire to property caused by its undergoing any process involving the application of heat.
- 17 Damage to property or structures in course of construction or erection and materials or supplies in connection with all such property in the course of construction or erection.
- 18 The cost of maintenance or routine alteration or decoration.
- 19 Delay; loss of market; or any form of consequential loss, other than loss of rent when such loss is specifically included
- 20 Damage to:
 - (a) livestock; growing crops; or trees
 - (b) vehicles licensed for road use; caravans; trailers; railway locomotives; rolling stock; watercraft or aircraft
 - (c) piers; jetties; bridges; culverts; or excavations
 - (d) property more specifically insured
 - (e) property which is or but for the existence of this policy would be insured under a marine policy or policies except in respect of any excess beyond the amount which would have been payable under the marine policy or policies had this policy not been effected.
- 21 The amount of the Excess specified in the Schedule
- 22 Damage caused by any of the following whilst any of the Buildings is empty or not in use:
 - (a) Riot, civil commotion, strikers, locked-out workers or persons taking part in labour disturbances or malicious persons
 - (b) Escape of water from any tank, apparatus or pipe
 - (c) Leakage of beverages from storage containers, pipes and apparatus
- 23 Damage to Stock in Trade, Cigarettes, Cigars, Tobacco, Wines and Spirits stored in any basement by
 - (a) Storm or flood
 - (b) Leakage of fuel from any fixed oil heating installation
 - (c) Escape of water from any tank, apparatus or pipe
 - (d) Leakage of beverages from storage containers, pipes and

apparatus

unless raised at least 6 inches (150mm) above floor level

- 24 Damage caused by leakage of beverages from bottled stock
- 25 Damage caused by You, any of Your family or Your resident manager's household or any of Your employees in respect of:
 - (a) Riot, civil commotion, strikers, locked-out workers or persons taking part in labour disturbances or malicious persons
 - (b) Theft or attempted theft

SECTION B MONEY AND ASSAULT

SUB-SECTION 1 MONEY

DEFINITIONS

Money

Coin; bank and currency notes; postal and money orders; bankers' drafts; cheques; giro cheques; crossed warrants; bills of exchange; securities for money; postage revenue; national insurance and holiday with pay stamps; stamped national insurance and holiday with pay cards; national savings stamps or certificates; war bonds; premium savings bonds; franking machine impressions other than unused units in postage stamp franking machines; luncheon vouchers; trading stamps; and phone cards Your property or for which You are responsible in the course of the Business.

Non Negotiable Documents

Crossed cheques; crossed Girocheques; crossed postal or money orders; crossed bankers' drafts; credit company sales vouchers; VAT invoices; and unused units in postage stamp franking machines, Your property or for which You are responsible in the course of the Business.

Business Hours

Your usual office hours and the working hours (including overtime) during which You, Your directors, partners or employees entrusted with Money and Non Negotiable Documents are on the Premises for the purpose of the Business.

In Transit

In transit in Your personal custody, or the custody of Your authorised directors, partners or employees or collectors or of a specialist security organisation, or by post where You have retained proof of posting.

COVER

We will indemnify You up to the Limits and Sum Insured stated in the Schedule or shown under item 3) below, against

- 1) Loss of Non Negotiable Documents from any cause
- 2) Loss of Money from any cause whilst
 - (a) in the Premises outside Business Hours not contained in locked safes or strongrooms
 - (b) in Your private residence or that of Your authorised directors, partners or employees or collectors
 - (c) in the Premises outside Business Hours contained in locked safes or strongrooms as notified to and agreed by Us
 - (d) in the Premises during Business Hours
 - (e) whilst In Transit or in a bank night safe

- 3) Damage by thieves to safes and strongrooms; stamp franking machines; and approved security cases, bags or waistcoats containing the Money and Non Negotiable Documents insured hereby. Our liability in respect of such Damage shall not exceed £2,500.

occurring during the Period of Insurance

SUB SECTION 1 EXTENSION

1. EMPLOYEES EFFECTS

We will pay up to £500 in respect of Your clothing and personal possessions or those belonging to any director, partner or employee in the event of Damage caused as a result of theft or attempted theft of Money.

SUB SECTION 1 CONDITIONS

1. RECORD KEEPING

It is a condition precedent to Our liability that

- (a) You keep a complete, accurate and up-to-date record of the Money and Non Negotiable Documents; and
- (b) You deposit such record in a secure place other than in the safes and strongrooms containing the Money and Non Negotiable Documents;

2. KEYS

It is a condition precedent to Our liability that outside Business Hours the safes and strongrooms must be kept locked and the keys of the safes and strongrooms removed from the Premises.

3. TRANSIT

It is a condition precedent to Our liability that when Money in excess of £3,000 is In Transit it shall be escorted as follows:-

Amount In Transit	Minimum Escort
£3,001 to £6,000	Two able bodied persons (including carrier)
£6,001 to £10,000	Three able bodied persons (including carrier)
£10,001 and over	Specialist Security Company

4. PROTECTIONS

It is a condition precedent to Our liability that whenever the Premises are closed for business or left unattended all security devices provided to protect the Premises are properly fitted and put into full operation.

5. AUTOMATED TELLER MACHINE

It is a condition precedent to Our liability that in respect of any Premises containing an Automated Teller Machine (ATM) that

- (a) the ATM units are emptied at the end of each working day and the money within transferred to a suitably graded safe for the amount of cash involved or else deposited in a bank night safe.

- (b) outside of business hours the ATM door and its security container within is left open, empty and unlocked.
- (c) whenever the ATM is opened the Premises are to be cleared of all customers then locked to deny further access to the Premises and at least two able bodied employees are to be present in the Premises.
- (d) notices are prominently displayed within the Premises stating that the ATM is protected by a smoke generating and/or banknote degradation system and holds no cash outside of working hours.
- (e) the ATM is secured to the floor by a minimum of four resin anchor bolts (minimum 12mm diameter to a minimum depth of 150mm) into a substantial concrete base of not less than 170mm thick

SUB SECTION 1 EXCLUSIONS

We will not pay in respect of:

1. Shortages due to clerical or accounting errors.
2. Loss due to the fraud or dishonesty of any of Your directors, partners or employees which is
 - (a) not discovered within fourteen working days of the incident;
 - (b) more specifically insured by any other insurance or insurances except in respect of any loss beyond the amount payable under such other insurance or insurances.
3. Loss of Money and or Non Negotiable Documents from:-
 - (a) vending or gaming machines unless specifically stated in the Schedule;
 - (b) an Unattended Vehicle
4. Damage arising elsewhere than in Great Britain, Northern Ireland, the Channel Islands, the Isle of Man or (in relation only to the Business operating from within the United Kingdom) the Republic of Ireland.
5. Unexplained loss or disappearance.
6. Loss arising from the use of any counterfeit, false or fraudulent payment which you are unable to collect or recover for any reason.

SUB-SECTION 2 ASSAULT

DEFINITIONS

Medical Expenses

Expenses reasonably and necessarily incurred in respect of the Person Insured for medical, hospital, surgical, manipulative, massage, therapeutic, X-ray or nursing treatment, including the cost of medical supplies and ambulancehire.

Territorial Limits

Great Britain, Northern Ireland, the Channel Islands, the Isle of Man or (in relation only to the Business operating from within the United Kingdom) the Republic of Ireland.

Person Insured

You or Your directors, partners or employees aged not less than 16 years nor more than 70 years.

Permanent

means lasting 24 calendar months and at the expiry of that period being beyond hope of improvement.

Total Disablement

means disablement which necessarily and continuously disables a Person Insured from attending to his or her usual occupation.

COVER

If in connection with the Business the Person Insured suffers an assault within the Territorial Limits during the Period of Insurance and which independently of any other cause is the sole cause of Results (a) - (f) specified below We will pay:

- 1 compensation as detailed on the Schedule to You or Your legal representative, or at Your request the Person Insured or their legal representative, for any of the Results specified below.
- 2 Medical Expenses You or the Person Insured incurs as a direct consequence of the assault.

Result(s)

- (a) Death
- (b) Total and Permanent loss of all sight in one or both eyes.
- (c) Total loss by physical severance of a hand at or above the wrist or of a foot at or above the ankle or total and Permanent loss of use of one or both hands or feet.
- (d) Permanent Total Disablement other than shown in b) and c) above.
- (e) Damage to clothing and personal effects belonging to the Person Insured.
- (f) Temporary Total Disablement.

COMPENSATION CLAUSES

- 1 We will pay compensation for Result (f) Temporary Total Disablement:-
 - (a) for a period not exceeding 104 weeks from the commencement of the Result;
 - (b) when the total amount has been agreed or at Your request at intervals of not less than four weeks (but not in advance) commencing four weeks after We receive written notice of any injury.

- 2 We will not pay compensation for:-
 - (a) any of the Results (a) to (d) and (f) nor for any related Medical Expenses unless such Result(s) occur within two years of occurrence of the injury which causes such Result(s);
 - (b) more than one of Result(s) (a) to (d) and when one of those Results is payable We will not pay for any of the Result(s) caused by any subsequent injury to such Person Insured.

- 3 If We pay compensation for Result (f) the amount We have paid will be deducted from any compensation payable for Result(s) (a) to (d) arising from the same assault.

SUB SECTION 2 CONDITIONS

- 1 In the event of death We shall be entitled to have a post-mortem examination at Our expense.

- 2 In the event of disablement the Person Insured must immediately place him or herself under the care of a qualified medical practitioner and submit to medical examination at Our expense as often as We may reasonably require.

- 3 All certificates information and evidence We require shall be furnished at the expense of the claimant under this Section and shall be in the form and of such nature as We shall prescribe.

SECTION C

GOODS IN TRANSIT

DEFINITIONS

In Transit

- (a) On Your Vehicles from the point of lifting including during loading and unloading and for up to 72 hours whilst temporarily housed on or off the Vehicles in the normal course of transit to final siting by Your employees, but excluding installation.
- (b) In the custody of Road Hauliers until
 - (i) delivered to the consignee's premises and receipt acknowledged, or
 - (ii) in the case of return consignments, receipt at Your premises
- (c) By post, parcel post or rail or other methods of despatch

Territorial Limits

Great Britain, Northern Ireland, the Channel Islands, the Isle of Man and the Republic of Ireland

Vehicle

Any motor vehicle owned by You or in Your custody or control, including any trailer or container attached to the motor vehicle for the purpose of conveying goods in connection with the Business.

COVER

We will pay if, during the Period of Insurance, Stock, goods intended for sale or returned goods (including in each case packing materials but excluding containers), documents, tools, machinery and plant, all Your property or for which You are responsible, is accidentally the subject of Damage whilst In Transit between addresses within the Territorial Limits. Provided that Our liability shall not exceed the amount shown in the Schedule in respect of any one load.

EXTENSIONS

1 SHEETS, TARPULINS, ROPES ETC

In the event of accidental Damage to Your sheets, tarpaulins, ropes, toggles, chocks, chains, skips and trolleys whilst carried in the course of transit on any Vehicle We will pay up to an amount not exceeding £1,000 for any one loss.

2 DRIVERS PERSONAL EFFECTS

We will pay following accidental Damage to the personal property of the driver and/or mate whilst carried in any Vehicle which is conveying insured goods In Transit up to an amount not exceeding £250 for any one person.

3 RELOADING OR TRANSFER & DEBRIS REMOVAL

We will pay the reasonable additional costs necessarily incurred and for which You are responsible:

- (a) to transfer the goods to an alternative Vehicle and complete transportation to the intended destination(s) if Your Vehicle on which goods are being carried is disabled as a result of fire, overturning or collision, or
- (b) to reload goods onto the Vehicle if the load is shed following overturning or collision or there is dangerous movement of the load during the course of transit
- (c) in removal of debris and site clearance following Damage to goods In Transit

Provided that Our liability for all such costs shall not exceed £2,500 in aggregate in respect of any one claim.

CONDITIONS

1 UNDERINSURANCE

This section is subject to the General Condition 7(f) -Underinsurance.

2 PROTECTIONS

It is a condition precedent to Our liability that all protective devices fitted to or used in the security of the Vehicles or their contents shall be maintained in good order and such devices shall be used at all times and shall not be varied or withdrawn without Our written consent.

3 LOSS DUTY

In the event of Damage to property insured it is Your duty to take all reasonable steps to effect recovery or preservation.

4 MAINTENANCE OF VEHICLES

It is a condition precedent to Our liability that Your Vehicles must be properly maintained in a roadworthy condition

EXCLUSIONS

We will not be liable in respect of:

- 1 Damage caused by, or arising from, mildew, moth, vermin, inherent vice, rust, corrosion, deterioration, contamination, shortage in weight, evaporation, taint, action of light or atmospheric or climatic conditions
- 2 Insufficient, inappropriate or inadequate packing or insufficient insulation
- 3 Incorrect or inadequate addressing
- 4 Property carried by You for hire or reward
- 5 Electrical and/or mechanical derangement unless caused by external means

- 6 Delay, confiscation, requisition, embargo or nationalisation by order of the government or any public authority; loss of market; or any form of consequential loss.
- 7 Damage to livestock; jewellery; furs; watches; precious metals and stones; Treasury notes; bullion; cash; bonds; deeds; stamps; securities; non ferrous metal and scrap; and explosives, unless We have agreed otherwise prior to the carriage of those goods.
- 8 Theft or attempted theft of or from Unattended Vehicle(s) and/or trailer(s) and/or container(s), being those owned by You or leased or hired to You under agreement or otherwise in Your care or control, unless
 - (a) entry or access to the vehicle has been effected by forcible and violent means AND EITHER
 - (b) between 0600 hours and 2200 hours such Vehicle and/or trailer and/or container has all doors, windows, boot and other openings closed and securely locked, and all additional protective devices put into full and proper operation, and has all keys removed, OR
 - (b) between 2200 hours and 0600 hours
 - (i) the Vehicle is garaged in a building or parked in a fully enclosed yard which is securely closed and locked or under constant surveillance AND
 - (ii) the Vehicle has all doors, windows, boot, and other openings closed and securely locked, and all additional protective devices put into full and proper operation, and has all keys removed.
- 9 Any loss directly or indirectly occasioned by or happening through or in consequence of strikes, lock-outs, labour disturbances, riots and civil commotions other than in Great Britain, the Channel Islands, and the Isle of Man
- 10 Damage to property conveyed in a refrigerated, frozen, chilled or insulated condition as a result of deterioration due to any variation in temperature unless as a result of an accident to the Vehicle or unless specifically agreed otherwise by Us prior to the carriage of the property
- 11 The amount of the Excess specified in the Schedule.

SECTION D BOOK DEBTS

DEFINITIONS

Outstanding Debit Balances

The total last recorded by You under the Outstanding Debit Recording Condition (Condition 2 of this Section), adjusted for:-

- (a) bad debts

- (b) amounts debited (or invoiced but not debited) and credited (including credit notes and cash not passed through the books at the time of the Damage) to customers' accounts in the period between the date to which the last record relates and the date of the Damage; and

- (c) any abnormal condition of trade which had or could have had a material effect on the Business

so that the figures thus adjusted shall represent as nearly as reasonably practicable those which would have been obtained at the date of the Damage had the Damage not occurred.

COVER

If, as a consequence of Your books of account or other business books or records at the Premises:-

- (a) being the subject of Damage by an accidental cause;

- (b) being lost due to theft involving entry into or exit from the Premises by forcible and violent means or any attempt thereat;

- (c) being lost due to hold-up namely theft consequent upon and in connection with assault or violence or threat thereof to You or any of Your employees

during the Period of Insurance You are unable to trace or establish the Outstanding Debit Balances due to You in whole or in part We will pay:

1 In Respect of Outstanding Debit Balances

the amount of loss resulting from such Damage but not exceeding

- (a) the difference between
 - (i) the Outstanding Debit Balances, and
 - (ii) the total of the amounts received or traced in respect thereof,

- (b) the additional expenditure incurred with Our prior consent in tracing and establishing customers debit balances after the Damage,

Provided that if the Sum Insured by this Item is less than the Outstanding Debit Balances the amount payable shall be proportionately reduced;

2 In Respect of Auditors' or Professional Accountants' Fees.

the reasonable charges payable by You to Your auditors or professional accountants for producing any particulars or details or any other proofs, information or evidence as We may require under the terms of this Section and reporting that such particulars or details are in accordance with Your books of account or other business books or documents.

Provided that Our maximum liability under this Section inclusive of fees shall not exceed the Sum Insured on Outstanding Debit Balances as stated in the Schedule.

EXTENSIONS

1 AUTOMATIC REINSTATEMENT

In consideration of the insurance not being reduced by the amount of any loss You shall pay the appropriate extra premium on the amount of the loss from the date thereof to the date of the expiry of the Period of Insurance.

2 TEMPORARY REMOVAL

This insurance extends to include loss resulting from Damage:-

- (a) in any premises in Great Britain, Northern Ireland, the Channel Islands, or the Isle of Man occupied by persons acting on Your behalf to whom Your books of account or other business books or records are temporarily removed;
- (b) to Your books of account or other business books or records whilst in transit within Great Britain, Northern Ireland, the Channel Islands, or the Isle of Man.

3 EXPLOSION

Notwithstanding Exclusion 1 of Section A, We will pay for loss following Damage to Your books of account or other business books or records in consequence of the explosion of any boiler or economiser on the Premises in which internal pressure is due to steam only

CONDITIONS

1 FIRE RESISTANT SAFES

It is a condition precedent to Our liability that Your books of account or other business books or records in which customers' accounts are shown shall be kept in fire resistant safes or fire resistant cabinets when not in use. This clause shall not apply to books of account or other business books or records, which have been removed from the Premises, covered by Extension 2 of this Section.

2 OUTSTANDING DEBIT RECORDING

It is a condition precedent to Our liability that at the end of each month You shall record the total amount outstanding in customers' accounts at that time, and keep a copy of such records securely at a place other than the Premises.

EXCLUSIONS

The insurance by this Section does not cover loss occasioned by or happening through:-

- 1 Erasure or distortion of information on computer systems or other records
 - (a) due to the presence of a magnetic flux or whilst mounted in or on any machine or data processing apparatus unless caused by Damage to the said machine or apparatus;
 - (b) due to defects in such records.
- 2 Invoicing errors or omissions.
- 3 Deliberate falsification of business records.
- 4 Mislaying, misfiling or other unexplained disappearance of tapes and records.
- 5 The deliberate act of the Public Supply undertaking in restricting or withholding electricity supply.
- 6 Wear and tear and gradual deterioration, vermin, rust, damp or mildew.
- 7 The connivance by any of Your directors, partners or employees
- 8 Damage caused by or arising from any kind of seepage or any kind of pollution and/or contamination but this shall not exclude loss resulting from Damage to Your books of account or other business books or records whilst at the Premises for the purpose of the Business caused by
 - (a) pollution or contamination which itself results from a Defined Peril
 - (b) a Defined Peril which itself results from pollution or contamination

SECTION E

LOSS OF LICENCE

DEFINITIONS

Territorial Limits

England, Wales, Scotland, Northern Ireland, the Channel Islands and the Isle of Man

Income

The money paid or payable to You in respect of food drink accommodation and services less the cost of food and drink

Indemnity Period

The period beginning with the loss of Licence and ending not later than twelve months thereafter during which the results of the Business shall be affected in consequence of the loss of Licence. Provided that if the Premises are disposed of within the twelve months after the loss of Licence the Indemnity Period shall terminate upon disposal of the Premises

Licence

The licence which authorises the Premises to be used for one or more licensable activities in connection with the Business

Licensing Authorities

Those bodies and/or individuals authorised to grant licences for the sale of alcohol and or the provision of entertainment within each of the territories within the Territorial Limits

Designated Premises Supervisor

The individual designated as the manager or supervisor of the Premises, whether or not that person is the owner or licensee.

COVER

We will indemnify You up to an amount not exceeding in total the Sum Insured stated under Section E of the Schedule in the event of:

- 1 forfeiture, suspension or withdrawal of the Licence under the provision of legislation governing such licences
- 2 refusal to renew the Licence after due application to the appropriate Licensing Authorities

occurring during the Period of Insurance and the amount payable shall be

- (a) the amount by which the Income during the Indemnity Period falls short of the Income during the equivalent period immediately before the forfeiture suspension withdrawal or refusal to renew the Licence
- (b) any reasonable additional expenditure incurred in maintaining the Income during the Indemnity period but not more than the loss avoided under (a) above

less any amount saved during the Indemnity Period in respect of reduced expenses due to loss of the Licence

In adjusting the amount payable all variations or special circumstances affecting the Business shall be taken into account in order that the amount paid shall represent as closely as practicable the results which would have been expected if forfeiture, suspension, withdrawal, or refusal to renew the Licence had not occurred.

If the event occurs in the first trading year the payment under (a) above shall be based on the trading figures immediately before the forfeiture, suspension, withdrawal, or refusal to renew the Licence.

- (c) the reduction in the value of the Premises if within 12 months of forfeiture, suspension or withdrawal the Premises are sold as a consequence thereof, less any sum We have already paid in connection with such forfeiture, suspension or withdrawal
- (d) all reasonable costs and expenses You incur with Our written consent
- (e) auditors' or accountants' charges reasonably incurred for producing and certifying details of a claim under this Section

CONDITIONS

- 1 It is a condition precedent to Our liability that You shall give notice in writing to Us as soon as possible on becoming aware of any
 - (a) notice, caution or complaint against the Premises or the control of the Business at the Premises or against any Licence holder, manager, tenant, Designated Premises Supervisor or other occupier of the Premises
 - (b) proceedings against or conviction (other than convictions regarded as "spent" under the Rehabilitation of Offenders Act, 1974 and subsequent legislation) of the Licence holder, manager, tenant, Designated Premises Supervisor or other occupier of the Premises for any breach of the licensing legislation or any other matter whatsoever whereby the character or reputation of the person concerned is affected or called into question with respect to his/her honesty moral standing or sobriety
 - (c) other circumstances which may result in a claim being made
 - (d) alteration to the activities undertaken in connection with the Business at the Premises
 - (e) objection to renewal or any other circumstance which might prejudice renewal of the Licence
 - (f) change in the tenancy or management of the Premises
 - (g) transfer, surrender or proposed transfer or surrender of the Licenceand supply such additional information and give such assistance as We may reasonably require
- 2 In the event of death, insolvency, or incapacity of, or the conviction or absconding of, any Licence holder, manager, tenant, Designated Premises Supervisor, or other occupier of the Premises, You shall take all reasonable practicable steps to secure a replacement for such person, such replacement being acceptable to the Licensing Authorities or any other like authority governing transfer of the Licence
- 3 It is a condition precedent to Our liability that You shall, on becoming aware of the forfeiture, suspension, withdrawal, lapsing or refusal to renew the Licence or of any circumstances likely to prejudice continuance of the Licence
 - (a) within 24 hours give notice to Us and as soon as possible thereafter provide a written statement substantiating the claim together with such documents, statements and accounts as We may reasonably require
 - (b) give Us such access to the Premises and Your books as We may require to quantify the amount payable under this section of the policy.

- (c) give Us all necessary assistance We may require to appeal against such forfeiture, suspension, withdrawal, lapsing or refusal to renew the Licence
 - (d) if practicable, and if required by Us, apply for the grant of a new Licence for the same or for alternative premises to enable the continuance of the Business or of a similar business
- 4 No offer shall be made to surrender or discontinue the Licence without Our written consent.

EXCLUSIONS

This Section does not cover

- 1 any loss for which You are entitled to obtain compensation under the provision of any statute following refusal to renew the Licence
- 2 any loss arising from the alteration of the law governing the grant, renewal, transfer, surrender, forfeiture, suspension or withdrawal of the Licence after the commencement of the Period of Insurance, unless We confirm in writing that this cover will continue to apply after such alteration in so far as the prevailing law permits
- 3 forfeiture, suspension, withdrawal or lapsing of the Licence as a result of:
 - (i) actual or proposed compulsory acquisition of the Premises
 - (ii) any scheme of town or country planning, improvement or redevelopment of the area
 - (iii) failure to comply with any direction or requirement of Licensing Authorities or any other like authority
 - (iv) failure to maintain the Premises in good sanitary and general repair
 - (v) alteration to the Premises without the consent of the appropriate authority
 - (vi) the death or insolvency of the Licence holder
 - (vii) the Licence holder being declared mentally incapable
 - (viii) the loss of any licence issued to the Designated Premises Supervisor in a personal capacity or the Designated Premises Supervisor being dismissed or otherwise unable to fulfil that role
 - (ix) the failure to notify the authorities about changes to the services or activities provided at the Premises
 - (x) the failure to comply with the standards required by the fire, planning and food hygiene authorities
- 4 forfeiture, suspension, withdrawal or lapsing of the Licence occasioned, wholly or in part, by
 - (i) any act(s) or omission(s) (intentional or otherwise) undertaken by You or those acting on Your behalf for the purpose of securing the forfeiture, suspension or withdrawal of the Licence or

- (ii) Your failure to take all reasonable action to maintain the Licence in force.
 - (iii) Your failure to apply for or follow the correct procedures for applying for a Licence under the regulations of the Licensing Act 2003.
- 5 forfeiture, suspension or withdrawal of the Licence following Police objections, unless the Licence is subsequently withdrawn by the Licensing Authorities

SECTION F BUSINESS INTERRUPTION

DEFINITIONS

Notes:

- 1 To the extent that You are accountable to the tax authorities for Value Added Tax, all terms in this insurance shall be exclusive of such tax.
- 2 For the purpose of these definitions, any adjustment implemented in current cost accounting shall be disregarded.

Indemnity Period

The period beginning with the occurrence of the Damage and ending not later than the Maximum Indemnity Period thereafter, during which the results of the Business shall be affected in consequence of the Damage.

Maximum Indemnity Period

The number of months as stated in the Schedule.

Gross Profit

The amount by which:-

- (a) the sum of the amount of the Turnover and the amounts of the closing stock and closing work in progress shall exceed;
- (b) the sum of the amounts of the opening stock and opening work in progress and the amount of the Specified Working Expenses.

Note: The amounts of the opening and closing stocks and work in progress shall be arrived at in accordance with Your normal accountancy methods, due provisions being made for depreciation.

Specified Working Expenses

Purchases (less discounts received); Bad Debts; Discounts allowed; Carriage, Packing and Freight and such additional expenses as may be specified in the Schedule.

Note: The words and expressions used in this definition (other than wages) shall have the meaning usually attached to them in Your books and accounts.

Turnover

The money paid or payable to You for goods sold and delivered and for services rendered in course of the Business at the Premises.

Rate of Gross Profit

The rate of gross profit earned on the Turnover during the financial year immediately before the date of the Damage

) to which such adjustments shall be
) made as may be necessary to
) provide for the trend of the
) Business and for variations in, or
) other circumstances, affecting the
) Business either before or after the
) Damage or which would have
) affected the Business had the
) Damage not occurred so that the

Standard Turnover

The Turnover during that period in the twelve months immediately before the date of the Damage which corresponds with the

Indemnity Period)	figures thus adjusted shall
Annual Turnover)	represent as closely as may be
The Turnover during the twelve months)	reasonably practicable the results
immediately before the date of the Damage)	which, but for the Damage, would
)	have been obtained during the
)	relative period after the Damage.

COVER

We will pay up to the Sum Insured or any other stated limit of liability for each item shown in the Schedule in respect of interruption or interference with the Business in consequence of accidental Damage occurring during the Period of Insurance to property used by You at the Premises for the purpose of the Business. Provided that at the time of the Damage there is in force an insurance covering Your interest in the property at the Premises against such Damage and that payment shall have been made or liability admitted in respect of the Damage or payment would have been made or liability would have been admitted but for the operation of a proviso in such insurance excluding liability for losses below a specified amount.

BASIS OF COVER

The insurance in respect of Gross Profit is limited to

- (a) Reduction in Turnover and
- (b) Increase In Cost of Working

and the amount We will pay as indemnity shall be:-

- (a) in respect of Reduction in Turnover, the sum produced by applying the Rate of Gross Profit to the amount by which the Turnover during the Indemnity Period shall fall short of the Standard Turnover in consequence of the Damage;
- (b) in respect of Increase in Cost of Working, the additional expenditure (subject to the provisions of the Uninsured Standing Charges Clause) necessarily and reasonably incurred for the sole purpose of avoiding or diminishing the Reduction in Turnover which, but for that expenditure, would have taken place during the Indemnity Period in consequence of the Damage but not exceeding the sum produced by applying the Rate of Gross Profit to the amount of the reduction thereby avoided;

Less any sum saved during the Indemnity Period in respect of such of the charges and expenses of the Business payable out of Gross Profit as may cease or be reduced in consequence of the Damage.

Provided that if the Sum Insured by this item be less than the sum produced by applying the Rate of Gross Profit to the Annual Turnover (or a proportionately increased multiple thereof where the Maximum Indemnity Period exceeds twelve months) the amount payable shall be proportionately reduced.

EXTENSIONS

(These Extensions apply to your policy automatically)

1 REINSTATEMENT OF LOSS

In the event of loss under this Section, and in the absence of written notice by You or Us to the contrary, the amount of such loss is to be automatically reinstated from the date of the loss and You undertake to pay such additional premium as We may reasonably require for the reinstatement for the remainder of the Period of Insurance.

2 AUDITORS OR PROFESSIONAL ACCOUNTANTS

We will pay You the reasonable charges payable to Your auditors or professional accountants for producing

- (i) such particulars or details or any other proofs, information or evidence as We may require under the terms of General Condition 7 of this insurance and reporting that such particulars or details are in accordance with Your books of account or other business books or documents. Provided that Our maximum liability under this Section inclusive of fees shall not exceed the Sum Insured for the item.
- (ii) any particulars or details contained in Your books of account or other business books or documents which We may require under General Condition 7 of this insurance for the purpose of investigating or verifying any claim hereunder, if at the time they are regularly acting as such for You, and their report shall be prima facie evidence of the particulars and details to which such report relates.

3 INFECTIOUS DISEASES AND OTHER CLOSURE

The insurance by this Section is extended to include loss directly resulting from interruption of or interference with the Business carried on by You at the Premises in consequence of:

- (a) Infectious Disease manifested by any person whilst at the Premises;
- (b) an outbreak of an Infectious Disease within 25 miles of the Premises;
- (c) murder or suicide occurring at the Premises;
- (d) injury or illness sustained by any guest which arises from, or is traceable to, foreign or injurious matter in food or drink provided on the Premises;
- (e) closing of the whole or part of the Premises by the order or on the advice of a competent Public Authority as a result of:-
 - (i) defects in the drains or other sanitary arrangements in the Premises
 - (ii) the Premises becoming infested with vermin or pests.

Special Provisions

- (a) Infectious Disease means illness sustained by any person resulting from any of the following human infectious or human contagious diseases

Acute Encephalitis
Acute Poliomyelitis
Anthrax

Chicken Pox
Cholera
Diphtheria
Dysentery
Legionellosis
Legionnaires Disease
Leprosy
Leptospirosis
Malaria
Measles
Meningococcal Infection
Mumps
Ophthalmia Neonatorum
Paratyphoid fever
Plague
Rabies
Rubella
Scarlet Fever
Smallpox
Tetanus
Tuberculosis
Typhoid Fever
Viral Hepatitis
Whooping Cough
Yellow Fever

- (b) for the purpose of this clause, Indemnity Period means the period during which the results of the Business shall be affected in consequence of the Damage beginning:-
- (i) in the case of (a), (b), (c) and (d), above, with the occurrence or discovery of the incident;
 - (ii) in the case of (e) above, with the date from which the restrictions on the Premises are applied
- and ending not later than 12 weeks thereafter.
- (c) Our Liability under this Extension shall not exceed £50,000 for any one claim.

4 PREVENTION OF ACCESS

We will pay in the event of interruption of or interference with the Business following accidental Damage to property in the vicinity of the Premises which prevents or hinders access to or use of the Premises whether the Premises or Your property are the subject of Damage or not. Provided that Our Liability under this Extension shall not exceed £50,000 for any one claim.

5 EXPLOSION

Notwithstanding Exclusion 1 of Section A, We will pay for loss resulting from interruption or interference with the Business carried on at the Premises in consequence of the explosion of any boiler or economiser on the Premises in which internal pressure is due to steam only

6 UTILITIES – FAILURE TO ARRIVE

We will pay for loss resulting from interruption of or interference with the Business carried on at the Premises in consequence of failure of the supply

(but excluding any failure which does not include interruption of supply for at least four hours) of

- (a) electricity at the terminal ends of the supply authority's service feeders at the Premises
- (b) gas at the supply authority's meters at the Premises
- (c) water at the supply authority's main stop cock serving the Premises (other than by drought)
- (d) telecommunications at the supply authority's equipment at the Premises

not occasioned by

- (i) the deliberate act of any supply authority nor by the exercise by any such authority of its power to withhold or restrict supply
- (ii) strikes or labour or trade disputes

Provided that Our liability shall not exceed £50,000 for any one claim.

7 PROPERTY TEMPORARILY REMOVED

We will pay in the event of interruption to the Business as a result of accidental Damage to Your property (other than Stock in Trade) whilst temporarily removed from the Premises to any other premises in Great Britain, Northern Ireland, the Channel Islands or the Isle of Man for the purposes of cleaning, renovation, repair or other similar purposes.

Provided that We will not be responsible for any loss following Damage resulting from Your property undergoing any process of production, packing, treatment, testing, commissioning, servicing, alteration, cleaning or repair.

8 TRANSIT

We will indemnify You for loss resulting from interruption or interference with the Business as a result of accidental Damage to Your Property whilst in transit by road, rail or inland waterway in Great Britain, Northern Ireland, the Channel Islands or the Isle of Man, but excluding Damage arising from impact to, or collision with, the conveying road or rail vehicle or waterborne craft.

Provided that Our liability shall not exceed £50,000 for any one claim.

9 LOSS OF ATTRACTION

We will indemnify You for loss resulting from interruption or interference with the Business as a result of accidental Damage to property in the vicinity of the Premises which shall cause You loss of custom directly due to loss of services and facilities in the immediate vicinity of the Premises whether the Premises or Your property are the subject of Damage or not.

Provided that Our liability shall not exceed £50,000 for any one claim.

10 SUPPLIERS

We will indemnify You for loss resulting from interruption or interference with the Business as a result of accidental Damage at the premises in Great Britain, Northern Ireland, the Channel Islands or the Isle of Man of any of Your suppliers, manufacturers or processors of components, goods or

materials, but excluding the premises of any supply undertaking from which You obtain electricity, gas or water or telecommunication services.

Provided that Our liability shall not exceed £50,000 for any one claim.

CONDITIONS

1 PAYMENT ON ACCOUNT

Claim Payments on account will be made to You during the Indemnity Period, if requested.

2 ALTERNATIVE TRADING CLAUSE

If during the Indemnity Period goods shall be sold or services shall be rendered elsewhere than at the Premises for the benefit of the Business, either by You or by others on Your behalf, the money paid or payable in respect of such sales or services shall be brought into account in arriving at the Turnover during the Indemnity Period.

3 UNINSURED STANDING CHARGES CLAUSE

Any Increase in Cost of Working settlement will take into account any standing charges of the Business which are not insured by this Section (having been deducted in arriving at the Gross Profit). The amount We will pay will reflect only the proportion of any additional expenditure which the Gross Profit bears to the sum of the Gross Profit and the uninsured standing charges.

EXCLUSIONS

1 FINES AND DAMAGES

We shall not be liable for any loss due to fines or damages for breach of contract, for late or non-completion of orders or for any penalties of whatever nature.

2 POLLUTION & CONTAMINATION

Notwithstanding Exclusion 4 of Section A, We will not pay for loss resulting from interruption of or interference with the Business resulting from Damage caused by any kind of seepage or any kind of pollution and/or contamination but this shall not exclude loss resulting from Damage to property used by You at the Premises for the purpose of the Business caused by

- (a) pollution or contamination which itself results from a Defined Peril
- (b) a Defined Peril which itself results from pollution or contamination

SECTION G EMPLOYERS', PUBLIC AND PRODUCTS LIABILITY

DEFINITIONS

Injury

Death, bodily injury, illness or disease of or to any person

Employee

- (a) a person under a contract of service or apprenticeship with You or who is retired from full-time employment with You but who is still working for You as a consultant under Your control or direction
- (b) a labour master or labour only sub-contractor or person supplied or employed by them
- (c) a self employed person
- (d) a person hired to or borrowed by You including but not limited to a person on secondment from another employer
- (e) a person under a work experience or training scheme
- (f) voluntary workers
- (g) a person supplied to You under a contract or agreement the terms of which deem such person to be in Your employment

whilst working under Your direction and control in connection with the Business

Data

Information represented or stored electronically including but not limited to code or series of instructions operating systems software programs and firmware

Offshore

Embarkation on to a vessel or aircraft for conveyance at the point of final departure to an offshore rig or platform until disembarkation from the conveyance on to land upon return from such offshore rig or platform.

Pollution

Discharge disposal release or escape of smoke vapours soot fumes acids alkalis toxic chemicals liquids gases or waste materials or other irritants contaminants or pollutants.

Principal

Any individual, firm, company, ministry or public authority or government body for whom You are undertaking a contract.

Product

Any property (including packaging, containers and labels) after it has left Your custody or control which has been designed, specified, formulated, manufactured,

constructed, installed, sold, supplied, distributed, treated, serviced, altered or repaired by You or on Your behalf

Property

Material property but not including Data

Excess

The total amount inclusive of claimant's costs fees and expenses as stated in the Schedule payable by You or any other person entitled to receive indemnity before We are liable to make any payment

It being agreed that if any payment made by Us shall include this amount such amount shall be repaid to Us forthwith

OPERATIVE AND INDEMNITY CLAUSE

We will indemnify You against:

- 1 Your liability to pay damages (including claimants' costs fees and expenses)
- 2 all costs fees and disbursements You incur with Our prior written consent in the defence or settlement of any claim under this insurance (hereinafter called "Defence Costs")

Defence Costs include legal expenses

- a) arising out of representation at any Coroners Inquest or Fatal Accident Inquiry
- b) arising out of any criminal prosecution proceedings (including any appeal) relating to an offence alleged to have been committed during the Period of Insurance and in the course of the Business in respect of matters which may form the subject of indemnity by this insurance (including, with Our prior consent Your directors, partners or Employees).

Provided that:

- i) We shall not be liable for any fines or penalties imposed as a consequence of such prosecution or appeal including the cost of complying with a publicity or remedial order as defined in the Corporate Manslaughter and Corporate Homicide Act 2007 arising in respect of such prosecution or appeal
- ii) We shall not be responsible for Defence Costs where at Our discretion We may require the opinion of counsel (whose appointment is at Our sole discretion) as to whether or not such costs should extend or continue to extend to the support of such defence and where such counsel's opinion is that there is no reasonable defence to the prosecution
- iii) Our liability for Defence Costs in cases of breach or alleged breach of The Health and Safety at Work Act 1974 and such Regulations as are passed under or exist as a consequence of that Act are (unless with Our prior consent otherwise) limited to prosecutions under Section 33(1) (a) to (c) of the Act or

similar duty imposed under legislation in Northern Ireland, the Channel Islands or the Isle of Man

- (iv) Our liability for Defence Costs in cases of breach or alleged breach of Part II of the Consumer Protection Act 1987 or the Food Safety Act 1990 will be limited to proceedings not consequent upon a deliberate act or omission
- (v) We shall not be liable for Defence Costs consequent upon any deliberate act or omission by
 - (i) You
 - (ii) any of Your partners or directors
 - (iii) any Employee with any specific responsibility for compliance with the legislation specified above which could reasonably have been expected to constitute a breach of the legislation specified above

The indemnity applies only to such liability as defined by each insured Sub Section arising out of the Business specified in the Schedule subject always to the terms Conditions and Exclusions of such Sub Section and of the insurance as a whole

SECTION G - SUB SECTION 1 EMPLOYERS LIABILITY

DEFINITION

Territorial Limits

- (a) Great Britain Northern Ireland the Channel Islands and the Isle of Man and offshore installations in territorial waters around Great Britain and its continental shelf
- (b) elsewhere in the world in respect of temporary Business visits undertaken by any Employee normally resident in the territories defined in (a) above

COVER

We will indemnify You in accordance with the Operative and Indemnity Clause but only for Injury to an Employee where such Injury arises out of the Business and is caused during the Period of Insurance as stated in the Schedule within the Territorial Limits. Provided that Our liability to pay damages (including claimants' costs fees and expenses) and Defence Costs shall not exceed the Limit of Indemnity stated in the Schedule in respect of any one occurrence or series of occurrences arising out of one originating cause.

SECTION G - SUB SECTION 2 PUBLIC LIABILITY

DEFINITION

Territorial Limits

- (a) Great Britain Northern Ireland the Channel Islands and the Isle of Man and offshore installations in territorial waters around Great Britain and its continental shelf;
- (b) elsewhere in the world in respect of temporary Business visits undertaken by any director, partner or Employee normally resident in the territories defined in (a) above provided such person is engaged in non-manual work

COVER

We will indemnify You in accordance with the Operative Clause for

1. Accidental Injury
2. Accidental Damage to Property
3. Nuisance trespass to land or trespass to goods or interference with any easement right of air light water or way other than legal liability for damages which result from Your deliberate act or omission or which is a natural consequence of the ordinary conduct of the Business and which could reasonably have been expected by You having regard to the nature and circumstances of such act or omission
4. Wrongful arrest, false imprisonment or false eviction

occurring during the Period of Insurance as stated in the Schedule within the Territorial Limits and in the course of the Business. Provided that Our liability to pay damages shall not exceed the Limit of Indemnity stated in the Schedule in respect of any one occurrence or series of occurrences arising out of one originating cause.

SECTION G - SUB SECTION 3 PRODUCTS LIABILITY

DEFINITION

Territorial Limits

Anywhere in the world in respect of Products sold or supplied from within Great Britain, Northern Ireland, the Channel Islands or the Isle of Man.

COVER

We will indemnify You in accordance with the Operative and Indemnity Clause for Injury and/or Damage occurring during the Period of Insurance as stated in the Schedule in connection with the Business and within the Territorial Limits but only against liability arising out of or in connection with any Product. Provided that Our liability to pay damages shall not exceed in aggregate the Limit of Indemnity stated in the Schedule in respect of all occurrences arising during any one Period of Insurance.

SECTION G EXTENSIONS

(Each Extension will show the Sub Section(s) to which it applies)

1 ADDITIONAL PERSONS INSURED (Applicable to all SubSections)

- (a) In the event of the death of any person entitled to indemnity under this Section, We will indemnify in the terms of this Policy the deceased's legal personal representatives but only in respect of liability incurred by such deceased person
- (b) At Your request indemnity will be extended to:
 - (i) any of Your directors, partners or Employees in respect of liability arising in connection with the Business
 - (ii) any officer committee or member of Your canteen sports social or welfare organisation; fire, security, first aid, medical or ambulance services in their respective capacities as such but not including medical practitioners while working in a professional capacity
 - (iii) any of Your directors, partners or senior officials in respect of private work undertaken for them with your consent by any Employee

each of whom shall be subject to the terms and conditions of this policy so far as they can apply as though the Insured and provided You would have been entitled to indemnity under this Section if the claim had been made against You

For the purposes of the Limit of Indemnity all of the persons entitled to indemnity under this insurance shall be treated as a one party or legal entity so that there will be only two parties to the contract of insurance namely You and Us.

2 COURT ATTENDANCE COSTS (Applicable to all SubSections)

In the event of any of the under mentioned persons attending court as a witness at Our request in connection with a claim in respect of which You are entitled to indemnity under this insurance We will provide compensation at the following rates per day on which attendance is required

- (a) You or any of Your directors or partners £500
- (b) any Employee £250

Provided always that

- (i) We shall not be liable unless We have the sole conduct and control of all claims covered by this Extension
- (ii) this Extension shall not apply to any liability which is covered by any other insurance

3 UNSATISFIED COURT JUDGEMENTS (Applicable to Sub Section 1)

In the event of a judgement for damages being obtained by any Employee or the personal representatives of any Employee in any court situated within Great Britain, Northern Ireland, the Channel Islands or the Isle of Man

- (i) in respect of Injury to the Employee caused during any Period of Insurance and arising out of and in the course the Business, and
- (ii) against any company or individual operating from premises within Great Britain, Northern Ireland, the Channel Islands or the Isle of Man, and
- (iii) payment remaining unsatisfied in whole or in part six months after the date of such judgement,

at Your request We will pay to the Employee or personal representative of the Employee the amount of any such damages and any awarded costs to the extent that they remain unsatisfied.

Provided always that

- (a) there is no appeal outstanding
- (b) if any payment is made under the terms of this Extension the Employee or personal representatives of the Employee shall assign the judgement including damages and costs to Us

4 INDEMNITY TO PRINCIPALS (Applicable to Sub Sections 1 & 2)

Where You so request, We agree to indemnify any Principal but only to the extent that such liability arises solely out of the work performed for the Principal by You or on Your behalf. Provided that the Principal shall be subject to and comply with the terms and Conditions herein and this clause shall in no way operate to increase the Limits of Indemnity as stated in the Schedule

5 CROSS LIABILITIES (Applicable to Sub Sections 2 & 3)

Each person or party specified as the Insured in the Schedule is separately indemnified in respect of claims made against any of them by any other. Provided that Our total liability shall not exceed the stated Limits of Indemnity

6 DATA PROTECTION ACT 1998 (Applicable to Sub Sections 2 & 3)

The indemnity provided by this insurance extends to include liability for damage and distress under Section 13 of the Data Protection Act 1998

Provided that

- (a) the liability arises from data for which You are registered under the Act and You have taken all reasonable care to comply with the requirements of the Data Protection Act 1998
- (b) You are not in business as a Computer Bureau
- (c) You do not supply data for a fee other than to a data subject
- (d) a claim is first made against You during the Period of Insurance
- (e) We will not indemnify You in respect of
 - (i) the cost of replacing, re-instating, rectifying, erasing, blocking or destroying any personal data

- (ii) liability caused by or arising from a deliberate or intentional act or omission by You or any other party entitled to an indemnity under this section the effect of which will knowingly result in liability under the Data Protection Act
- (iii) claims which arise out of circumstances notified to previous insurers or are known to You at the inception of this insurance
- (iv) liability for which indemnity is provided under any other insurance
- (v) any claim or claims made by or on behalf of any of Your directors or Employees in connection with employment in the Business
- (vi) the payment of fines or penalties

7 DEFECTIVE PREMISES ACT (Applicable to Sub Section 2)

We will indemnify You in respect of liability arising during the Period of Insurance under the Defective Premises Act 1972 or similar legislation in relation to any business premises or land of which You have disposed. Provided that

- (a) such liability is not otherwise insured, and
- (b) We shall not be liable in respect of the costs incurred by anyone in removing rebuilding repairing or rectifying any such premises

8 MOTOR CONTINGENT LIABILITY (Applicable to Sub Section 2)

We will indemnify You in respect of Injury or Damage arising out of the use of any motor vehicle owned by an Employee and being used in the course of the Business

Provided always that no indemnity is provided by this Extension:

- (a) in respect of Injury to any person being carried by motorcycle otherwise than in a sidecar attached to it
- (b) for Damage to any vehicle and/or contents therein
- (c) Injury or Damage arising while such vehicle is being driven by You or any Employee other than the owner of such vehicle
- (d) if such vehicle is more specifically insured
- (e) for any Employee whilst driving or in charge of such vehicle
- (f) if such vehicle is being used outside Great Britain, Northern Ireland, the Channel Islands or the Isle of Man
- (g) if the vehicle is being used with Your general consent or that of Your representative by any person who, to Your knowledge or the knowledge of such representative, does not hold a licence to drive such vehicle unless such person has held and is not disqualified from holding or obtaining such a licence

9 PERSONAL LIABILITY (Applicable to Sub Section 2)

We will indemnify You and, if You so request, Your resident manager or any

family member permanently residing in the Premises against legal liability incurred in a personal capacity occurring anywhere within the Territorial Limits

The indemnity will not apply:

- (a) to legal liability
 - (i) excluded under this Section
 - (ii) arising out of
 - (1) the ownership or occupation of land or buildings
 - (2) any profession or business
 - (3) tree felling or lopping operations
 - (4) the ownership, possession or use of any animal (other than cats, dogs or horses)
 - (iii) assumed under agreement and which would not have attached in the absence of such agreement.
- (b) where indemnity is provided by any other insurance

**10 HOUSE NAME AND ADVERTISEMENT SIGNS
(Applicable to Sub Section 2)**

We will indemnify You in respect of legal liability arising out of house name or advertisement signs in connection with the Business situate on or around the Premises and elsewhere for which You are responsible (including responsibility by virtue of any agreement with any local or district authority relieving such authority in respect of its liability therefor).

11 GUESTS' PROPERTY (Applicable to Sub Section 2)

Exclusion 8 in respect of Care, Custody and Control shall not apply to legal liability in respect of:

- (a) Damage to guests' Property (other than motor vehicles and the contents thereof) contained in the Premises
- (b) Damage to guests' motor vehicles and the contents thereof in the garage or car park at the Premises

Provided that

- (i) this shall not apply to guests' Property which is expressly offered to You or Your authorised Employee for safe custody unless it is accepted and deposited in a locked safe approved by Us
- (ii) if the building is an establishment to which the Hotel Proprietors Act applies You have displayed a copy of the notice set out in the schedule to the Act in a conspicuous position at or near the reception office or desk or where there is no reception office or desk at or near the main entrance to the building
- (iii) Your garage shall be securely locked overnight
- (iv) Our liability in respect of or arising out of any one event or of all

events of a series consequent on one original cause shall not exceed:

- (1) £10,000 for Property deposited for safe custody
- (2) £25,000 in all for any one claim in respect of any one guest's Property including motor vehicles and the contents thereof.

12 CLOAKROOMS (Applicable to Sub Section 2)

Exclusion 8 in respect of Care, Custody and Control shall not apply to legal liability for Damage to Property (excluding gold and silver articles, jewellery, watches and the like) belonging to patrons caused by theft or accidental means whilst such Property is deposited in the cloakroom in the Premises occupied by You

Provided that

- (a) this excludes Damage caused by or due to fire and/or explosion
- (b) Our liability shall not exceed the sum of £1,000 in respect of any one Cloakroom or the sum of £100 in respect of any one article
- (c) the cloakroom shall be locked-up whenever it is left unattended when patrons Property is deposited therein
- (d) You shall issue numbered tickets to each patron in respect of Property deposited in the cloakroom and shall prominently display in each cloakroom notices reading as follows-
'This cloakroom is provided for the convenience of patrons and no responsibility can be accepted for the safety of property left therein although all possible precautions will be taken'

SECTION G CONDITIONS

(Each Condition will show the Sub Section(s) to which it applies)

1 PROPORTIONMENT OF DEFENCE COSTS (Applicable to All Sub Sections)

Except where the Limit of Indemnity is inclusive of Defence Costs if a payment exceeding the Limit of Indemnity has to be made to dispose of a claim Our liability to pay all Defence Costs in connection with the claim shall be limited to such proportion of the Defence Costs as the Limit of Indemnity bears to the amount paid to dispose of the claim.

2 RIGHTS OF RECOVERY (Applicable to Sub Section 1)

This Section is deemed to be in accordance with the provisions of any law relating to compulsory insurance of liability to Employees in Great Britain, Northern Ireland, the Channel Islands, the Isle of Man and offshore installations in territorial waters around Great Britain and its continental shelf but You shall repay to Us all sums paid by Us which We would not have been liable to pay but for the provisions of such law ordinance or statute

3 EMPLOYERS LIABILITY CERTIFICATES (Applicable to Sub Section 1)

If this policy or this Section is cancelled any certificate of Employer's Liability insurance is cancelled at the same time.

4 COSTS INCLUSIVE IN USA & CANADA (Applicable to Sub Sections 2 & 3)

Where indemnity is provided in respect of occurrences in the United States of America or Canada or their dependencies or trust territories Our Liability inclusive of all costs and expenses shall not exceed the Limit of Indemnity shown in the Schedule.

5 APPLICATION OF LIMITS OF INDEMNITY (Applicable to Sub Sections 2 & 3)

In the event of any one originating cause giving rise to an occurrence or series of occurrences which form the subject of indemnity under both Sub Sections 2 and 3, each Sub Section shall apply separately and be subject to its own separate Limits of Indemnity provided always that the total amount of Our liability shall be limited to the greater of the Limits of Indemnity available under either Sub Section providing indemnity for the occurrence or series of occurrences.

6 EXCESS (Applicable to Sub Sections 2 & 3)

The Excess will be payable before We shall be liable to make any payment.

SECTION G EXCLUSIONS

(Each Exclusion will show the Sub Section(s) to which it applies)

1 ROAD TRAFFIC ACT (Applicable to All Sub Sections)

This insurance does not provide any indemnity in respect of any liability for which compulsory motor insurance or security is required under the Road Traffic Act 1988 as amended by the Motor Vehicles (Compulsory Insurance) Regulations 1992 and the Road Traffic (Northern Ireland) Order 1981 as amended by the Motor Vehicles (Compulsory Insurance) Regulations (Northern Ireland) 1993 or any other Compulsory Road Traffic Legislation

2 LIABILITY ASSUMED UNDER CONTRACT (Applicable to All Sub Sections)

We will not indemnify You

- 1 in respect of any claims under this section in respect of liability which is assumed by You under any contract or agreement
- 2 in respect only of claims arising under Sub-section 3, in the case of liability arising out of a condition or warranty of goods implied by law unless liability would have attached in the absence of such agreement.

3 FINES OR PENALTIES (Applicable to All Sub Sections)

We will not be liable in respect of:

- (i) any fines, penalties or liquidated damages
- (ii) the costs of appeal against any improvement or prohibition notices
- (iii) fees for intervention payable under the Health and Safety Fees (Regulations) 2012
- (iv) compensation ordered or awarded by a Court of Criminal Jurisdiction

4 OFFSHORE WORK (Applicable to All Sub Sections)

We will not be liable in connection with any work Offshore. If We are required by law to make a payment regarding Offshore cover then a Limit of

Indemnity of £5,000,000 any one occurrence inclusive of all costs and expenses shall apply.

5 TERRORISM (Applicable to Sub Section 1)

We will not pay for liability directly or indirectly caused by, resulting from or in connection with

- (a) any act of Terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the loss
- (b) any action taken in controlling, preventing, suppressing or in anyway relating to any act of Terrorism

Notwithstanding the foregoing it is agreed that this exclusion will not apply to damages payable by You for any one occurrence or all occurrences of a series consequent on or attributable to one source or original cause up to a limit of £5,000,000 inclusive of all costs and expenses.

6 PRODUCTS SUPPLIED (Applicable to Sub Section 2)

We will not pay for any liability arising out of Products supplied other than:

- (a) food or drink sold or supplied for consumption by Your directors, Employees or visitors
- (b) the disposal of furniture and office equipment originally intended solely for use by You in connection with the Business and which is no longer required for that purpose

7 AIR AND WATER CRAFT (Applicable to Sub Section 2)

We will not pay for liability arising out of the ownership possession or use by You or on Your behalf of any

- (a) aircraft or other aerial device
- (b) aerospace device
- (c) hovercraft
- (d) watercraft other than hand or sail propelled watercraft whilst being used on inland waterways

8 CARE, CUSTODY AND CONTROL (Applicable to Sub Section 2)

We will not pay for liability arising as a result of Damage to property owned leased or hired by You or under hire purchase or on loan to You or otherwise in Your care custody or control other than

- (a) premises (or the contents thereof) temporarily occupied by You at which You are undertaking work in connection with the Business (but no indemnity is granted for Damage to that part of the property on which You are working and which arises out of such work)
- (b) directors', partners' and Employees' clothing and personal effects including vehicles and their contents
- (c) premises tenanted by You to the extent that You would be liable in the absence of any specific agreement

9 INJURY TO AN EMPLOYEE (Applicable to Sub Sections 2 & 3)

We will not pay for Injury to an Employee where such Injury arises out of the Business.

- 10 PROFESSIONAL ADVICE & DESIGN (Applicable to Sub Sections 2 & 3)**
We will not pay for liability arising out of or in connection with advice, design, plans, specifications, formulae, surveys or directions prepared or given by You or on Your behalf for a fee or in circumstances where a fee would usually be charged but this shall not exclude such liability arising in conjunction with Products supplied.
- 11 POLLUTION (Applicable to Sub Sections 2 & 3)**
We will not pay for any liability arising:
- (a) from Pollution of buildings or other structures or of water or land or the atmosphere outside of North America other than caused by a sudden identifiable unintended and unexpected occurrence which takes place in its entirety at a specific time and place during the Period of Insurance. All Pollution which arises out of one occurrence shall be deemed to have occurred at the time such occurrence takes place. Provided that Our liability shall not exceed the sum stated in the Schedule in respect of all occurrences.
 - (b) directly or indirectly from any Pollution or contamination of buildings or other structures or of water or land or the atmosphere in North America or where a claim is brought in a court of law in North America
- 12 ASBESTOS (Applicable to Sub Sections 2 & 3)**
We will not pay for any liability directly or indirectly arising or resulting from or related to the manufacture, mining, processing, distribution, testing, remediation, removal, storage, disposal, sale, use of or exposure to asbestos or materials or products containing asbestos whether or not there is another cause of loss which may have contributed concurrently or in any sequence to a loss.
- 13 EXCESS (Applicable to Sub Sections 2 & 3)**
We shall not be liable for the Excess as stated in the Schedule in respect of the first amount of each claim or series of claims arising out of one originating cause
- 14 PUNITIVE, EXEMPLARY OR AGGRAVATED DAMAGES (Applicable to Sub Sections 2 & 3)**
We will not be liable in respect of punitive exemplary or aggravated damages or sums awarded in restitution or any additional damages resulting from the multiplication of compensatory damages
- 15 DAMAGE TO PRODUCTS (Applicable to Sub Section 3)**
We will not pay for Damage to any Product or part thereof
- 16 REPAIR OR REPLACEMENT OF PRODUCTS (Applicable to Sub Section 3)**
We shall not be liable for costs incurred in the repair reconditioning or replacement of any Product or part thereof and/or financial loss consequent upon the necessity for such repair reconditioning or replacement
- 17 PRODUCT RECALL (Applicable to Sub Section 3)**
We shall not be liable for any liability arising out of the recall of any Product or part thereof

- 18 AIRCRAFT PRODUCTS (Applicable to Sub Section 3)**
We will not pay in respect of liability arising out of any Product which, with Your knowledge, is intended for manufacturers of aircraft and safety critical aircraft components such as airframe, driving equipment, landing gear, under structure, electronic equipment, hydraulic equipment and technical instruments.
- 19 EXPORTS TO NORTH AMERICA (Applicable to Sub Section 3)**
We will not pay in respect of liability arising out of any Product which, with Your knowledge, is intended for export to the United States of America or Canada or their dependencies or trust territories.
- 20 MANUAL WORK AWAY (Applicable to All Sub Sections)**
We will not indemnify You in respect of any claims arising in connection with any manual work away from Your premises by You or Your Employees other than for collection and delivery only.
- 21 TREATMENT RISK (Applicable to Sub Sections 2 & 3)**
We will not indemnify You in respect of any claims arising for any medical, therapeutic, or other treatment given or omitted to be given by You or Your directors, partners or Employees.
- 22 SUNBED AND SOLARIUM (Applicable to Sub Sections 2 & 3)**
We will not indemnify You in respect of any claims arising in connection with the use or supply of sun beds or solariums.

SECTION H

FIDELITY

DEFINITIONS

Fraudulent Act

Any act or series of related acts of fraud or dishonesty

- (a) committed by any Insured Person alone or in collusion with others during the Period of Insurance and after any commencement date applicable to such Insured Person and

- (b) discovered not later than twenty-four months after
 - (i) the expiry of this insurance, or
 - (ii) the resignation, dismissal, retirement or death of such Insured Person

whichever occurs first

Insured Person

Any person who is:

- (a)
 - (i) under a contract of service or apprenticeship with You or being trained under a Government approved training scheme under Your control in connection with the Business
 - (ii) a director or partner employed by You under a contract of service and who controls no more than 5 per cent of Your issued share capital or the share capital of any of Your subsidiaries
 - (iii) for a period of 30 days following termination of employment, a former employee described in the Schedule, provided that upon termination of employment You shall have taken all reasonable security precautions to prevent fraud or dishonesty by that employee
 - (iv) furnished by a staff or employment agency or bureau whose principal business is the provision of temporary staff and who is working for You on a temporary or part-time basis in connection with the Business to perform the functions and duties of an employee entirely under Your control or direction and where any requirement for You to obtain references shall not apply to such persons
 - (v) retired from full-time employment with You who is working for You as a consultant under Your control or direction

- (b) resident within the Territorial Limits

Minimum Standards of Control

The minimum standards of supervision and accounting procedures for checking the security of Property pursuant to Condition 1 of this section.

Property

Monies or goods belonging to You or for which You are legally responsible

Responsible Official

- (a) any of Your directors, partners or executive officers or Your accounting or audit manager(s) or people holding these roles within any subsidiary company whose employees are insured by this policy
- (b) an internal audit inspector accountant or other person responsible for overseeing compliance with standards of supervision, accounting or security

Territorial Limits

Great Britain, Northern Ireland, the Channel Islands and the Isle of Man

COVER

If during the Period of Insurance You sustain loss of Property as a direct result of any Fraudulent Act We will indemnify You up to the Sum Insured

Provided that

- (a) You prove to our satisfaction that any Fraudulent Act
 - (i) was committed with the clear intent of making and
 - (ii) resulted in
improper personal financial gain (excluding salaries, fees, commissions and other earnings) for such Insured Person
- (b) Our liability for loss resulting from Fraudulent Act(s) committed during the Period of Insurance will not exceed the Sum Insured stated in the Schedule in respect of the aggregate of all claims

We will also indemnify You within the Sum Insured in respect of auditors' reasonable fees necessarily incurred with Our consent to substantiate the amount of any loss covered under this section

CONDITIONS

1 MINIMUM STANDARDS OF CONTROL

It is a condition precedent to Our liability that You maintain the following Minimum Standards of Control and shall not make any change to any of these controls unless We are advised and Our written approval is obtained

1 Auditors

Your accounts, including those of all subsidiary companies, shall be examined by external auditors every twelve months.

2 Cash Receipts

Employees receiving cash and cheques in the course of their duties shall be required to remit all monies received and/or bank in full on the day of receipt.

3 Reconciliation

Bank statements, receipts, counterfoils and supporting documents to be checked monthly against cash book entries independently of employees responsible, and the balance tested with cash and unpresented cheques. A record is to be kept of all such checks.

4 Cheque Signing

- (a) All manually prepared cheques or other bank instruments shall require two manually applied signatures to be added after the amount has been inserted. No cheque or instrument shall be signed until one signatory has examined the supporting documentation.
- (b) In the case of computer or machine prepared cheques, or other bank instruments, the supporting documentation to justify the amount to be paid shall be examined and authorised before the requisition for the cheque or instrument is input. All such cheques or instruments shall require one manually applied signature added after the cheque or instrument is prepared. The manual signatory is to be someone other than the person making the cheque requisition.

Your bankers shall be advised of the above requirements as to signatures.

5 Cash and Petty Cash

Cash in hand and petty cash shall be checked independently of employees responsible at least monthly and additionally without warning every six months. A record is to be kept of all such checks.

6 Payroll

In respect of employees not paid by crossed cheque or credit transfer, the cost of the payroll will be subject to an independent check before payment to ensure that the total amount drawn is correct.

7 Stocktaking

There will be a physical check on all Stock and materials held against verified Stock records independent of employees responsible, at intervals of not more than 3 months.

8 Ordering Goods

Employees acting independently shall be responsible for the ordering of Stock and materials, the recording of receipt of deliveries and the authorising of payment for them.

9 Statements of Account

Statements of account for all amounts due will be issued at least monthly and direct to customers, independently of employees receiving or collecting monies. Action by management shall be taken if an account becomes three months overdue.

10 References

References must be obtained to confirm the honesty of any employee engaged after commencement of this Policy who will be responsible

for money, goods, accounts, computer operations or computer programming. References shall be obtained directly from former employers for the three years immediately preceding engagement and before the employee is entrusted without supervision

2 APPLICATION OF SUMS INSURED

- (i) Irrespective of the number of Periods of Insurance during which this insurance (and any insurance issued in its place) shall remain in force, Our total liability in respect of any Fraudulent Act shall not exceed the Sum Insured shown in the Schedule.
- (ii) In the event that any Fraudulent Act is caused by two or more employees acting in collusion Our total liability shall not exceed the Sum shown in the Schedule.

3 ONE CONTRACT OF INSURANCE

For all purposes including but not limited to the application of the Sums Insured and consideration of when and how this insurance will respond, all parties named as The Insured in the Schedule shall constitute one Insured and there shall be one contract of insurance between that Insured and Us during the Period of Insurance.

4 REINSTATEMENT OF LIMITS

Immediately following the discovery of a loss resulting in a valid claim the Sum Insured is reduced by the amount of the loss as subsequently ascertained. You having agreed to pay an appropriate additional premium from the date of discovery to the renewal date of this insurance, We will then automatically reinstate the Sum Insured shown in the Schedule. Provided that the amount reinstated shall apply only to

- (a) Insured Persons other than those whose Fraudulent Acts resulted in the claim
- (b) any Fraudulent Act committed subsequent to the date of such reinstatement

5 DEDUCTION FROM LOSS

All monies You hold at the time of loss which belong or are due to an Insured Person who has committed a Fraudulent Act will be deducted from any claim.

6 NOTICE AND PROOF OF CLAIM

It is a condition precedent to Our liability that if You or a Responsible Official or any person with responsibility for supervising staff or undertaking audits becomes aware of a Fraudulent Act or any circumstances which may be the subject of a claim, You shall

- (a) advise Us within seven days of discovery and
- (b) provide Us with any information We may reasonably require within three months of discovery or such additional time as We agree in writing

7 RECOVERIES

Any recoveries (excluding any re-insurance or counter security taken by Us) whether made either by You or Us shall be applied in the following order:

- (a) to reimburse You in full for that part (if any) of the loss which exceeds the Sum Insured (but NOT the amount of any Excess applicable)
- (b) to reimburse Us if payment has already been made or if not to reduce that part of the loss for which We are responsible under this insurance
- (c) finally to reduce that part of the loss for which You are responsible by virtue of any Excess or for which other underwriters may be responsible under any other policies of insurance of which this insurance is in excess

8 REIMBURSEMENT

We shall be entitled at Our expense, in Your name or otherwise, to exercise all rights of action You hold against an Insured Person or third party or that person's estate to obtain reimbursement of any monies which We pay or become liable to pay under this insurance.

EXCLUSIONS

1 CONSEQUENCE OF A FRAUDULENT ACT

Immediately following the date of discovery of a Fraudulent Act We shall no longer be liable for any subsequent Fraudulent Act committed by the same Insured Person(s)

2 LIMITATION OF LIABILITY

We shall not be liable

- (i) where proof of the existence of Property or the amount of any loss is dependent solely upon an inventory computation or a profit and loss computation
- (ii) for loss of interest; penalties; fines; or consequential loss of any kind
- (iii) for the amount of the Excess which unless varied in the Schedule shall be the first £250 of each and every loss

SECTION I

ALL RISKS AWAY FROM THE PREMISES

DEFINITIONS

Outbuildings

Any structure which does not incorporate permanent foundations below ground level and/or which is not capable of being properly secured

Territorial Limits

- 1 Great Britain, Northern Ireland, the Channel Islands or the Isle of Man but excluding the Premises
- 2 The territories described in 1 and anywhere else within the European Union
- 3 Worldwide but excluding the Premises

COVER

In the event of accidental Damage to property as detailed in the Schedule by any accidental cause not otherwise excluded occurring during the Period of Insurance anywhere within the Territorial Limits specified against each item, We will pay You the value of the property or the amount of the Damage or, at our option, replace or reinstate the property.

Provided that Our liability in any one Period of Insurance shall not exceed in respect of any one item its Sum Insured or in the aggregate the Total Sum Insured.

EXTENSIONS

1 AUTOMATIC REINSTATEMENT OF SUM INSURED

In consideration of the insurance not being reduced by the amount of any Damage You shall pay the appropriate extra premium on the amount of the Damage from the date of the Damage to the date of the expiry of the Period of Insurance.

CONDITIONS

1. REINSTATEMENT

N.B. The provisions of these Reinstatement Conditions do not apply to directors', partners', employees', visitors' or customers' personal effects, pedal cycles, tools and instruments.

In the event of the property insured under each item of the Schedule being the subject of Damage by any cause not excluded under this Section, the basis upon which the amount payable under each of the said items of the Schedule is to be calculated shall be the reinstatement of the property which has been the subject of Damage subject to the following Special Provisions.

For the purposes of this clause "reinstatement" shall mean the carrying out of the following work namely:-

- (a) where property is destroyed, its replacement by similar property in a condition equal to but not better or more extensive than its condition when new;
- (b) where property is damaged, the repair of the damage and the restoration of the damaged portion of the property to a condition substantially the same as but not better or more extensive than its condition when new.

SPECIAL PROVISIONS

1. The work of reinstatement (which may be carried out in any manner suitable to Your requirements subject to Our liability not being thereby increased) must be commenced and carried out within a reasonable period, otherwise no payment shall be made beyond the amount which would have been payable under the Section if this clause had not been included.
2. When any property insured under this clause is damaged or destroyed in part only, Our liability shall not exceed the sum representing the cost which We could have been called upon to pay for reinstatement if such property had been wholly destroyed.
3. No payment shall be made beyond the amount which would have been payable under the Section if this clause had not been included until the cost of reinstatement has actually been incurred.
4. In respect of each item insured under this clause General Condition 7(f) – Underinsurance is amended to read:-
If the sum insured on any item at the time of reinstatement is less than 85% of the cost of reinstating the whole of the property insured by such item at the time of reinstatement then Our liability shall not exceed that proportion of the amount of the Damage which the said sum insured shall bear to the sum representing the total cost of reinstating the whole of such property at that time.

5. No payment shall be made beyond the amount which would have been payable under this Section if this clause had not been included if at the time of any destruction or damage to any property insured there is in force any other insurance effected by You or on Your behalf which is not arranged on the identical basis of reinstatement.
6. Where, by reason of any of the above Special Provisions no payment is to be made beyond the amount which would have been payable under the Section if this clause had not been included, the rights and liabilities of both You and Us in respect of the destruction or damage shall be those which would have applied had this clause not been included.

2 OTHER INTERESTS

We will automatically cover the interests of any third parties You are required to include in this insurance in consequence of any mortgage, hiring, leasing or similar agreement. Provided that You shall advise Us of the name of any interested party and the nature and extent of their interest in the event of Damage.

EXCLUSIONS

We will not pay in respect of:

- 1 Damage caused by or consisting of
 - (a) wear and tear; frost; wet or dry rot; dampness or dryness; or any other gradually operating cause
 - (b) corrosion; rust; shrinkage; evaporation; loss of weight; marring; scratching
 - (c) change in:
 - (i) temperature
 - (ii) colour
 - (iii) texture, or
 - (iv) finish
 - (d)
 - (i) moth
 - (ii) vermin
 - (iii) insects, or
 - (iv) fungal attack
 however caused
 - (e) inherent vice; latent defect; faulty or defective design or materials
 - (f) faulty or defective workmanship; operational error or omission on Your part or the part of any of Your employees
 - (g) mechanical or electrical breakdown or derangement of the particular machine apparatus or equipment in which such breakdown or derangement originates

but this shall not exclude subsequent Damage which itself results from a cause not otherwise excluded.

- 2 Damage caused by any kind of seepage or any kind of pollution and/or contamination but this shall not exclude Damage to the property insured specified in the Schedule caused by
 - (a) pollution or contamination which itself results from a Defined Peril
 - (b) a Defined Peril which itself results from pollution or contamination
- 3 Damage by storm, wind, rain, hail, sleet, snow, flood or dust to property in the open
- 4 Theft or attempted theft of property in the open or in Outbuildings
- 5 Damage by theft or attempted theft caused by or in collusion with You or any of Your directors, partners or employees or any member of Your family
- 6 Theft or attempted theft from Unattended Vehicles
- 7 Damage caused by or consisting of acts of fraud dishonesty or deception
- 8 Damage to Money and securities of any description
- 9 Damage caused by or consisting of unexplained disappearance or inventory shortage, misfiling or misplacing of information.
- 10 Damage to the contents of machines unless specified in the Schedule
- 11 Delay, confiscation, requisition, embargo or nationalisation by order of the government or any public authority; loss of market; or any form of consequential loss.
- 12 Damage to property resulting from its undergoing any process of production, packing, treatment, testing, commissioning, servicing, alteration or repair.
- 13 Damage by fire to property caused by its undergoing any process involving the application of heat.
- 14 The cost of maintenance or routine alteration or decoration.
- 15 Property more specifically insured
- 16 Property which is or but for the existence of this policy would be insured under a marine policy or policies except in respect of any excess beyond the amount which would have been payable under the marine policy or policies had this policy not been effected.
- 17 The amount of the Excess specified in the Schedule.

SECTION J

DETERIORATION OF STOCK

COVER

We will indemnify You in the event of accidental Damage by deterioration, putrefaction or contamination occurring during the Period of Insurance to Stock in refrigeration cabinets or compartments at the Premises caused by:

- (a) rise or fall in temperature as a result of breakdown, stoppage or failure from any inherent cause of the said appliance
- (b) action of refrigerant fumes escaping from the said appliance
- (c) loss of refrigerant
- (d) accidental failure of the electricity and/or gas supply

Provided that Our liability shall not exceed the Sum Insured shown in the Schedule

EXTENSIONS

1 AUTOMATIC REINSTATEMENT OF SUM INSURED

In consideration of the insurance not being reduced by the amount of any Damage You shall pay the appropriate extra premium on the amount of the Damage from the date of the Damage to the date of the expiry of the Period of Insurance.

CONDITIONS

1 MAINTENANCE CONTRACT

It is a condition precedent to Our liability that any appliance which is more than five years old must be maintained under contract with a recognised refrigeration engineer.

2 APPLICATION OF UNDERINSURANCE CONDITION

The Sum Insured under each Item shown on the Schedule is separately subject to General Condition 7(f) - Underinsurance.

EXCLUSIONS

We will not pay in respect of Damage arising:

- (a) from wear and tear, deterioration or gradually developing flaws or defects in the refrigerating unit
- (b) from the incorrect setting of thermostats or automatic controls
- (c) following the deliberate act of the supply authority or the exercise by such authority of its power to withhold or restrict supply

- (d) from disease or improper storage
- (e) from packaging material or inadequate ventilation
- (f) to Stock that is alive or of a bacterial nature
- (g) to Stock stored in mobile machinery or pressure pipe systems
- (h) to Stock which has exceeded its "Sell by" date
- (i) to the amount of the Excess specified in the Schedule.

SECTION K

HOUSEHOLD CONTENTS

DEFINITIONS

Household Contents in Your Home

Household Contents at the Premises comprising household goods, works of art, collections, audio and visual equipment clothing, luggage, sports equipment, gold and silver articles, watches, jewellery, cups, trophies, furs and pedal cycles belonging to You or the resident manager or any of their family permanently residing with them excluding any article, collection or set with a value in excess of £1,500 unless specifically mentioned in the Schedule.

Household Contents (excluding Pedal Cycles) Away From Your Home

Household Contents anywhere in the world other than at the Premises comprising household goods, works of art, collections, audio and visual equipment clothing, luggage, sports equipment, gold and silver articles, watches, jewellery, cups, trophies and furs (excluding Pedal Cycles) belonging to You or the resident manager or any of their family permanently residing with them excluding any article, collection or set with a value in excess of £1,500 unless specifically mentioned in the Schedule.

Pedal Cycles Away From Your Home

Pedal Cycles anywhere in the world other than at the Premises belonging to You or the resident manager or any of their family permanently residing with them excluding any pedal cycles in excess of £1,500 unless specifically mentioned in the Schedule.

COVER

In the event of accidental Damage to the property insured described in the Schedule which occurs during the Period of Insurance by any accidental cause not otherwise excluded We will pay You the value of the property at the time of Damage or the amount of the Damage or, at Our option, replace or reinstate the property.

Provided that Our liability in any one Period of Insurance shall not exceed in respect of any one item its Sum Insured or in the whole the Total Sum Insured or any other stated Limit of Liability.

CLAIMS SETTLEMENTS

In the event of the property insured being the subject of Damage giving rise to Our liability under this section the basis upon which Our liability in respect of each of the said items is to be calculated shall be the Reinstatement of the property which has been the subject of Damage.

For the purposes of this clause:

"Reinstatement" means:

- (a) in the case of destruction, the rebuilding of or replacement by similar property, in either case in a condition equal to but not better or more extensive than its condition when new;
- (b) where property is damaged, the repair of the damage or restoration of the damaged portion of the property to a condition substantially the same as but not better or more extensive than its condition when new.

SPECIAL PROVISIONS

- 1 No payment shall be made beyond the value of the property insured at the time of Damage
 - (a) until the cost of Reinstatement has actually been incurred
 - (b) unless Reinstatement commences and proceeds without unreasonable delay
 - (c) if at the time of its Damage the property shall be insured by any other insurance effected by or on Your behalf which is not upon the same basis of Reinstatement
- 2 When any property insured is damaged in part only, Our liability shall not exceed the sum We could have been called upon to pay for reinstatement if such property had been wholly destroyed.
- 3 An individual item of a matching set of articles or suite of fitted furniture or sanitary ware or other bathroom fittings or other fixtures and fittings is regarded as a single item. We will only indemnify You for individual damaged items and not undamaged companion pieces.

EXTENSIONS

(These Extensions apply to your policy automatically)

- 1 AUTOMATIC REINSTATEMENT OF SUM INSURED**

In consideration of the insurance not being reduced by the amount of any Damage You shall pay the appropriate extra premium on the amount of the Damage from the date of the Damage to the date of the expiry of the Period of Insurance.
- 2 INFLATION PROTECTION**

We will adjust the Sums Insured for items covered by this Section in line with suitable indices of cost and the renewal premium for this section will be based on the adjusted Sums Insured.

CONDITIONS

(The following Conditions apply to all policies)

- 1 NOTICE OF OCCUPANCY**

It is a condition precedent to Our liability that You tell Us immediately when any of the Buildings becomes unoccupied or when any unoccupied portion of such Buildings becomes occupied. We will adjust the premium if necessary based on the new circumstances.

2 **MINIMUM STANDARDS OF SECURITY**

It is a condition precedent to Our liability that the following security measures are in place at the Premises unless otherwise agreed by Us

- (i) The final exit door of the Premises must be secured with one of the following
 - (a) a mortice deadlock which has 5 or more levers and/or conforms to British Standard BS3621 for timber or steel framed doors
 - (b) a cylinder operated mortice deadlock or deadlocking multipoint locking system with a minimum of three locking points for aluminium or UPVC framed doors
 - (c) a close shackle padlock with a minimum shackle thickness of 10mm together with the manufacturer's corresponding locking bar irrespective of the door construction.
- (ii) All external doors and all internal doors giving access to any part of the Buildings not occupied by You for the purpose of the Business must be secured with either
 - (a) any of the locking arrangements specified in (i) above according to the construction of the doors, or
 - (b) two key operated security bolts for doors fitted internally one fitted near the top and the other near the bottom of the door.
- (iii) Where any of the doors described in (i) or (ii) above are of double leaf construction
 - (a) the first closing leaf must be secured with two key operated security bolts fitted internally and shooting vertically one at the top and the other at the bottom of the door, and
 - (b) the final closing leaf must be secured with either
 - (1) any of the locking arrangements specified in (i) above according to the construction of the doors, or
 - (2) two key operated security bolts fitted internally and shooting vertically one at the top and the other at the bottom of the door.
- (iv) All ground floor and basement opening windows/skylights and readily accessible opening windows/skylights on other floors (see below) must be secured with either key operated locking devices or other locking devices which rely upon a removable component for their security.

Readily accessible opening windows/skylights are those that can be reached from the ground without the use of a ladder or via extension balconies, downpipes, external staircases and fire escapes, canopies,

outbuildings, garages, walls, nearby trees or roofs, adjoining or next door premises.

This requirement does not apply to windows/skylights which are protected by solid steel bars, grilles, locked gates, shutters, expanded metal or weld mesh.

Any door or window designated as a fire exit following a fire risk assessment is excluded from these requirements. Fire exit doors and windows must be secured by means of a device suitable for use in emergency escape situations whenever that part of the Premises is left unattended.

3 APPLICATION OF UNDERINSURANCE CONDITION

The Sum Insured under each Item shown on the Schedule is separately subject to General Condition 7(f).

4 PROTECTIONS

It is a condition precedent to Our liability that whenever the Premises are left unattended all locks, bolts and other protective devices are in full and effective operation

EXCLUSIONS

We will not pay in respect of:

- 1 Damage to hearing aids, contact or corneal lenses, money, documents, securities, motor vehicles, caravans, camping equipment, watercraft, aircraft or animals.
- 2 Damage attributable solely to change in the water table level.
- 3 Damage caused by or consisting of
 - (a) wear and tear; frost; wet or dry rot; dampness or dryness; or any other gradually operating cause;
 - (b) corrosion; rust; shrinkage; evaporation; loss of weight; marring; scratching;
 - (c) change in:
 - (i) temperature
 - (ii) colour
 - (iii) texture, or
 - (iv) finish
 - (d)
 - (i) moth
 - (ii) vermin
 - (iii) insects
 - (iv) fungal attack, or
 - (v) mouldhowever caused;

- (e) inherent vice; latent defect; faulty or defective design or materials
 - (f) mechanical or electrical breakdown or derangement
- but this shall not exclude subsequent Damage which itself results from a cause not otherwise excluded.
- 4 Damage caused by any kind of seepage or any kind of pollution and/or contamination but this shall not exclude Damage to the property insured specified in the Schedule caused by
 - (a) pollution or contamination which itself results from a Defined Peril
 - (b) a Defined Peril which itself results from pollution or contamination
 - 5 Property used for any professional or business purposes.
 - 6 Property more specifically insured by You or on Your behalf.
 - 7 Property left in an unattended motor vehicle unless all doors, windows and boot or hatchback are closed and securely locked.
 - 8 Damage to pedal cycles:
 - (a) by theft if left unattended anywhere other than at the Premises unless immobilised by a security device
 - (b) when used for practising or for racing, pacemaking or time trials
 - 9 Damage to sports equipment while in use.
 - 10 Erasure or distortion of information on computer systems or other records.
 - 11 Damage by confiscation or detention by Customs or other officials or authorities.
 - 12 Damage following dishonesty or fraudulent action by Your employees or any person lawfully on the Premises.
 - 13 Damage by chewing, scratching, tearing or fouling by domestic pets.
 - 14 Damage to Household Contents In Your Home in any portion of the Premises which is vacant or disused.
 - 15 The cost of maintenance or routine alteration or decoration.
 - 16 The amount of the Excess specified in the Schedule other than in respect of pedal cycles.